

Sprint PCS[®]

The clear alternative to cellular.SM

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Welcome to Sprint PCS

Sprint PCS built the only all-digital, all-PCS nationwide network from the ground up for clearer calls, serving more than 300 major metropolitan areas. We built our network to give you what we believe you really want from a wireless phone: clear sound, private conversations and time-saving features.

And Sprint Personal Communications Services® can do something even more far-reaching—simplify your life. Our advanced technology is designed to grow with your communications needs so that one day you'll be able to rely entirely on your Sprint PCS Phone™ to stay connected.

This guide will introduce you to our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. Since you're probably anxious to start using your phone, we encourage you to immediately flip to Section One—Getting Started With Sprint PCS Service. This section provides all the information you need to quickly activate your phone, set up your voicemail and much more. It also contains information on how to contact Sprint PCS should you have questions about service, want to purchase additional products or services, or just check your account balance.

Thank you for choosing Sprint PCS.

Getting Started With Sprint PCS Service

In This Section

- ▶ **Setting Up Your Voicemail**
 - ▶ **Getting Help**
 - ▶ **Understanding This User Guide**
-

This section walks you through the step-by-step basics of setting up service to your Sprint PCS Phone™, including unlocking your phone, selecting your Sprint PCS Service Plan, receiving your new Sprint PCS Phone Number and setting up your voicemail.

Once you have completed this section, you're ready to explore the advanced features of your new phone.

Getting Started With Sprint PCS Service

Tip!



If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Care at 1-888-211-4PCS (4727).

Determine if Your Phone is Already Activated

If you received your phone in the mail or purchased it at a Sprint PCS Center, it is probably already activated. All you need to do is unlock your phone.

Unlocking Your Phone

Follow these steps to unlock your phone:

1. Press and hold  to turn the phone on.
2. Highlight **Unlock** and press .
3. Enter your four-digit lock code. For security purposes, the code is not visible as you type.


Activating Your Phone

To activate your phone, follow the directions in the “Quick-Start Guide to Activating” that was included with your phone. Or visit <http://activate.sprintpcs.com> and activate your phone online.

Setting Up Your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to voicemail, even if your phone is off or in use. To avoid missing any important messages, you will want to set up your Sprint PCS voicemail box and personal greeting as soon as your Sprint PCS Phone is activated.

To set up voicemail, follow these steps:

1. Press and hold  .
2. Follow the system prompts to create your pass code, record your greeting, record your name announcement and choose whether to activate One-Touch Message Access (a feature that lets you press one key to access messages and bypasses the need for you to enter your pass code).

For more information on accessing voicemail messages, see “Retrieving Your Voicemail Messages” on page 57.

Note:

The voicemail setup process may vary in certain affiliate areas.

Getting Help

Visit Our Web Site

Stop by www.sprintpcs.com to get up-to-date information on Sprint PCS. You can also:

- ▶ Review coverage maps
- ▶ Learn how to use voicemail
- ▶ Access your customer account
- ▶ Purchase accessories
- ▶ Add additional options to your service plan
- ▶ Check out frequently asked questions
- ▶ And much more

Sprint PCS Customer Care

Sprint PCS Customer Advocates are available to assist you twenty-four hours a day, seven days a week. Simply dial 1-888-211-4PCS (4727) from any phone or press ***** **2** **OK** on your activated Sprint PCS Phone while on the Sprint PCS Nationwide Network.

Once you dial Sprint PCS Customer Care, you can access a number of helpful account services through our automated Customer Care line. By following the voice prompts, you'll be able to learn more about Sprint PCS Products and Services, get Sprint PCS coverage by zip code or request a copy of your invoice.

Tip!

If you need to reach Customer Care while you are off the Sprint PCS Network, dial 1-888-211-4PCS (4727).

Tip!

You can also call Sprint PCS Services from the Phone Book menu.

Receiving Automated Billing Information

For your convenience, your phone gives you free access to billing information on your Sprint PCS Account. This information includes balance due, payment received, billing cycle and the amount of minutes used since your last billing cycle. Follow these steps to access this information:

1. From the main menu, highlight **Phone Book** and press **OK**.
2. Highlight **Services** and press **OK**.
3. Highlight **Account Info** and press **OK**.
4. Highlight **Call** and press **OK**.
5. Follow the voice prompts to receive the information you want.

Sprint PCS Directory Assistance

Sprint PCS Directory Assistance provides a variety of services, including: residential, business and government listings; assistance with local or long-distance calls; movie listings; hotel, restaurant and shopping information and major local event information. There is a per call charge and you will be billed for airtime.

- ▶ Dial **4** **1** **1** and press **OK**.

Sprint PCS Operator Services

Sprint PCS Operator Services can provide assistance in placing collect calls or calls billed to a local telephone calling card or a third party.

- ▶ Dial **0** and press **OK**.

For more information or to see the latest in products and services, visit us online at www.sprintpcs.com.

Note:

To reach Account Info, you can also dial ***** **4** and press **OK**.

Understanding This User Guide

This user guide introduces you to our technology and all the advantages of your new Sprint PCS Phone—through easy-to-follow instructions.

- ▶ Sections break down categories of information to progressively take you all the way from learning the basics to using the most advanced phone features.
- ▶ Tips highlight special shortcuts and timely reminders to help you make the most of your new phone.
- ▶ The Index helps you find specific information quickly.

We know that your time is valuable and that's why we've designed this guide to be used either in a building block format or in stand-alone sections. You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, you'll be able to locate its section by using the colored tabs. Follow the instructions in that section and you'll be ready to use your phone in no time.

2

Getting to Know Your Sprint PCS Phone™

In This Section

- ▶ **Your Phone's Highlights and Features**
 - ▶ **Viewing the Display Screen**
 - ▶ **Turning Your Phone ON and OFF**
 - ▶ **Displaying Your Phone Number**
 - ▶ **Using the Battery**
-

Your Sprint PCS Phone is packed with features that can simplify your life and expand your ability to stay connected to the people and information that are important to you. We know that you're anxious to start using it, so this section will give you a quick introduction to your new phone. Easy-to-follow instructions will guide you through the basics of the most common features of your phone and you'll be on your way to using it in no time.

Don't forget the other chapters in this guide. They're filled with information about the capabilities and benefits of your new Sprint PCS Phone. They include detailed step-by-step instructions to familiarize you with all the features, and explain how to customize your phone to meet your specific needs.

Your Phone's Highlights and Features

Congratulations on the purchase of your Sprint PCS Phone™ by LG (Model TP5200). This phone is lightweight, easy-to-use, reliable and offers many significant features:

- ▶ Dual-band capability provides access to other PCS CDMA and analog cellular networks where Sprint PCS has implemented roaming agreements (page 19).
- ▶ Sprint PCS Wireless Web™ Browser provides access to the wireless Internet in digital mode (page 105).
- ▶ Sprint PCS Wireless Web™ Connection offers wireless modem capabilities for your personal computer in digital mode (page 118).
- ▶ Sprint PCS Wireless Web Mail™, AOL Instant Messenger™ Service and Sprint PCS Wireless Web Short Mail™ provide quick and convenient text messaging capabilities (pages 114-116).
- ▶ Sprint PCS Voice Command™ lets you dial phone numbers by speaking someone's name or the digits in their phone number (page 25).
- ▶ The built-in scheduler lets you schedule alerts to remind you of important events (page 81).
- ▶ One hundred ninety-nine Internal Phone Book entries store up to five phone numbers each (page 73).
- ▶ T9® Text Input lets you quickly type messages by using one key press per letter (page 42).
- ▶ Speed dialing lets you dial phone numbers by pressing one or two digits (page 33).
- ▶ Sprint PCS Web Message folders store and filter incoming messages (page 64).
- ▶ Voice Services lets you record memos or say an Internal Phone Book entry's name to dial a number (page 99).











Front View of Phone



- 1. Headset Jack:** Provides connection for an optional headset.
- 2. Volume Keys:** Adjust the ringer volume in Standby mode or voice volume during a call.
- 3. Voice Services:** Lets you use voice dialing or record memos and conversations.
- 4. 1 Key/Voicemail:** Lets you dial your voicemail box by pressing and holding key.
- 5. Display Screen:** Displays phone status icons and menu items.
- 6. Mouse Key:** Scrolls through menus and displays the next or previous message, entry or item.
- 7. END/PWR:** Lets you power the phone on or off, end calls or return to the main menu.
- 8. CLR:** Lets you clear an entry or back up in the menu.
- 9. OK:** Lets you place a call and select menu options.

Viewing the Display Screen

This list identifies the symbols you'll see on your display screen.


- ▶  shows your current signal strength. The more lines you have, the stronger your signal.
- ▶  means your phone cannot find a signal.
- ▶  tells you a call is in progress.
- ▶  indicates you are "roaming" off the Sprint PCS Nationwide Network.
- ▶  indicates you are "roaming" off the Sprint PCS Nationwide Network on an analog system.
- ▶  indicates you have voicemail messages waiting. Press  to call your voicemail box.
- ▶  indicates you have a Sprint PCS Web Message or Web Alert waiting.
- ▶  indicates your phone is in vibrate mode.
- ▶  shows your current battery charge strength. (Icon shown fully charged.)

Note:

Display indicators let you know when you're off the Sprint PCS Nationwide Network and whether you're operating in digital or analog cellular mode.

Turning Your Phone ON and OFF

Turning Your Phone ON


- ▶ To turn your phone on, press  for two seconds.

Once your phone is ON, it displays "Searching for Service" while your phone looks for a signal. When your phone finds a signal, it automatically enters Standby mode – the phone's idle state. At this point, you're ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone returns to Standby mode.



Your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned ON).

Turning Your Phone OFF

- ▶ To turn your phone off, press  for two seconds.

Displaying Your Phone Number

To display your Sprint PCS Phone Number:

1. From the main menu, highlight **Phone Book** and press .
2. Highlight **My Phone #** and press .

Note:

The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Using the Battery

Battery Capacity

Your Sprint PCS Touchpoint Phone™ is equipped with a Lithium Ion (LiIon) battery. It allows you to recharge your battery before it is fully drained. The battery provides approximately 150 minutes of continuous digital talk time (70 minutes in analog) or approximately 150 hours of continuous digital standby time (16 hours in analog).

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

Installing the Battery

Your Sprint PCS Phone comes with a LiIon battery. Follow these steps to install it:

1. Place the battery in the opening at a 45-degree angle with the metal contacts at the bottom, facing downward.
2. Gently press down on the battery until the latch snaps into place.

Removing the Battery

To remove your battery follow these easy steps:

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Push the battery release latch up.
3. Remove the battery from the phone at a 45-degree angle.

Charging the Battery

Your Sprint PCS Phone comes with a rechargeable battery. You should charge the battery as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you'll lose everything you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge gets too low, the battery icon blinks and the phone sounds a warning tone.

Always use the Sprint PCS-approved Desktop Charger, Travel Charger or Cigarette Lighter Adapter to charge your battery.

Using the Desktop Charger

When you're ready to charge your battery, it is vital that you use only Sprint PCS-approved Desktop Chargers and AC Adapter Chargers. To use the Desktop Charger provided with your phone:

1. Plug the round end of the AC adapter into the charger holder and the other end into the electrical outlet.
2. Insert the phone (with the battery installed) into the slot.
 - ▶ A **red light** on the charger lets you know the battery is charging.
 - ▶ A **green light** lets you know that the battery is at least 90 percent charged.

It takes approximately three hours to fully recharge a completely rundown battery. With the Sprint PCS-approved LiIon Battery, it is okay to recharge the battery before it becomes completely run down.

Warning!

Using the wrong battery charger could cause damage to your phone and void the warranty.

Note:

Long backlight settings, searching for service, vibrate mode and MiniBrowser use affect the battery's talk and standby times.

Tip!

Be sure to charge your phone's battery and watch your indicator to ensure your levels are OK.

Understanding Roaming

In This Section

- ▶ **Understanding How Roaming Works**
 - ▶ **Setting Your Phone's Roam Mode**
 - ▶ **Setting and Using the Call Guard**
-

Roaming is the ability to make or receive calls while you're off the Sprint PCS Nationwide Network. Your new dual-band Sprint PCS Phone™ works anywhere on the Sprint PCS Nationwide Network and allows you to roam on analog cellular and digital networks where Sprint PCS has implemented roaming agreements.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding How Roaming Works

Recognizing Icons on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint PCS Network and whether your phone is operating in analog cellular or digital mode. The following chart indicates what you'll see depending on where you're using your phone.

	Roaming Indicator	Analog Indicator
Sprint PCS Nationwide Network		
Other CDMA Networks	R	
Analog Cellular Networks	R	A

Roaming on Other PCS CDMA Networks

When you're roaming on other PCS CDMA networks, your call quality will be similar to the quality you receive when making calls while on the Sprint PCS Network. You may not be able to access certain calling features, such as Sprint PCS Wireless Web; however, all of your calls are still private and secure.

Roaming on Analog Cellular Networks

When you roam on analog cellular networks, your phone will flash **Analog Roam** and you will experience the same quality provided by analog cellular carriers today. Although certain calling features, such as Sprint PCS Wireless Web, may be unavailable, you can still make and receive calls. You will experience a few differences including:

- ▶ You are more likely to experience static, cross-talk, fade-out and dropped calls.

Tip!

Remember, when you're using your phone off the Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number).

Note:

You will pay a higher per-minute rate for roaming calls.

Note:

If you're on a call when you leave the Sprint PCS Network and enter an area where roaming is available (whether CDMA or analog cellular), your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Sprint PCS Nationwide Network.



- ▶ Some calling features that are standard on the Sprint PCS Network are unavailable.
- ▶ There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog cellular services today.
- ▶ Your battery needs recharging sooner when you use your phone for analog cellular roaming.

Setting Your Phone's Roam Mode

Your Sprint PCS Phone allows you to control your ability to roam. By using the **Roaming** menu option, you determine which signals your phone accepts.

Setting the Mode

Choose from three different settings on your dual-band phone to control your roaming experience:

1. From the main menu, highlight **Roaming** and press .
 2. To select an option, highlight it and press .
- ▶ **Sprint PCS:** This setting allows you to select the Sprint PCS Nationwide Network only and prevents roaming on other networks.
 - ▶ **Automatic:** This setting seeks Sprint PCS Service. When Sprint PCS Service is unavailable, it searches for an alternative system.
 - ▶ **Analog Only:** This setting forces the phone to seek an analog roaming system. The previous setting is restored the next time the phone is turned on.

Note:

When using your phone in analog mode, the handset may feel warm. This behavior is normal for analog operation.

Note:

Voice Dialing and Speed Dialing are not available when you are roaming with the Call Guard enabled.

Setting an Alert When Roaming Charges Apply (Call Guard)

In addition to the roaming icon, the Call Guard alerts you when roaming charges apply. This feature makes it easy to manage your roaming charges by reminding you when you make or receive roaming calls. It also requires you to take additional steps before placing or answering a roaming call. These additional steps are not required when you make or receive calls while on the Sprint PCS Nationwide Network.

To Turn the Call Guard Feature On or Off:

1. From the main menu, highlight **Roaming** and press **OK**.
2. Highlight **Call Guard** and press **OK**.
3. Highlight **On** or **Off** and press **OK**.

To Place Roaming Calls With Call Guard On:

1. From the main menu, dial 1 + area code + the seven-digit number. (You can also initiate a call from the Internal Phone Book, Call History or Sprint PCS Wireless Web messages.)
2. Highlight **Roam Call** and press **OK**.

To Answer Incoming Roaming Calls With Call Guard On:

- ▶ From the main menu, highlight **Answer** and press **OK**.

Remember if the Call Guard feature is enabled, you need to take extra steps to make and receive roaming calls even if you have selected the Analog Only setting (see page 21).

4

Making and Answering Calls

In This Section

- ▶ Making Calls and Answering Calls
- ▶ Using Sprint PCS Voice Command
- ▶ In-Call and End-of-Call Options
- ▶ Saving a Phone Number
- ▶ Using One-Touch/Two-Touch Speed Dialing

Your Sprint PCS Phone™ gives you different options for making calls so that you can use the method that works best for you. Once you learn the basics, the possibilities are endless.

Tip!

When making calls off the Sprint PCS Network, always dial using 11 digits (1 + area code + phone number).

Note:

To answer incoming calls when you are roaming and Call Guard is enabled, highlight **Answer** and press . (See “Call Guard” on page 22.)

Tip!

You can also mute the ringer by pressing .

Making Calls

Your Sprint PCS Phone™ offers many ways to make calls, including using your Internal Phone Book, your Call History or your voice.

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number. (If you make a mistake while dialing, press to erase one digit at a time or press and hold to erase the entire number.)
3. Press . (To make calls when you are roaming and Call Guard is enabled, highlight **Roam Call** and press . See “Call Guard” on page 22.)
4. To end the call, you can close the phone, press or highlight **End Call** and press .

Answering Calls

Depending on your settings, your Sprint PCS Phone notifies you of incoming calls in the following ways:

- ▶ The phone rings or vibrates.
- ▶ The LED flashes.
- ▶ The backlight illuminates.
- ▶ The screen displays an incoming call message.
- ▶ If the phone number is available, the phone number of the caller is displayed.
- ▶ If the phone number is in your Internal Phone Book, the Phone Book entry’s name is displayed.

The following options are also displayed. To select an option, highlight it and press .

- ▶ **Answer** to answer the call.
- ▶ **Silence Ringer** to mute the ringer.

Missed Call Notification

When an incoming call is not answered, the Missed Log is displayed on your screen.

To display a Missed Call entry:

- ▶ Highlight the entry and press . (To dial the phone number, press again.)

Using Sprint PCS Voice Command

With Sprint PCS, the first wireless provider to offer innovative Voice Command technology, reaching your friends, family, co-workers and teammates has never been easier – especially when you’re on the go.

With Sprint PCS Voice Command:

- ▶ You store all your contacts right in your phone, so you don’t need to search through or keep a phone book close by.
- ▶ There’s no need to punch in a lot of numbers, memorize voicemail passwords or try to dial while you’re driving.
- ▶ You can call anyone at any time – even if you don’t remember their phone number.

It’s Easy To Start

Just dial and press from your Sprint PCS Phone™ to activate the service. You can also dial and press to go through a Sprint PCS Voice Command tutorial directly from your phone.

You can choose Sprint PCS Voice Command as your free option when you sign up for the Sprint PCS Advantage AgreementSM or you can add on Sprint PCS Voice Command in addition to your normal monthly service plan rate.

Note:

You cannot dial missed calls from phone numbers identified as No ID or Restricted.

Create Your Own Address Book

You can program up to 500 names into your address book, with each name having up to five phone numbers. That's 2,500 phone numbers – and with the advanced technology of Sprint PCS Voice Command – you can have instant access to all of them.

There are three ways to update your address book:

- ▶ Choose Sprint PCS Voice Command and receive a fully functional web-based address book where you can create and update your contacts for free at www.talk.sprintpcs.com.
- ▶ If you don't have a computer or Internet access handy, you can have Sprint PCS Directory Assistance look up phone numbers for you and automatically add them to your address book. Just say, "Call operator," and we'll add two names and numbers to your address book for an additional charge.
- ▶ Simply dial * and press OK and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 names at once.

How It Works

1. Once you've signed up for Sprint PCS Voice Command and created your address book, all you do is press * and press OK. You'll hear a tone followed by the prompt "Ready."
2. After the "Ready" prompt, simply say, in a neutral voice, the name of the person or the number you'd like to call. You can say, "Call Jane at work," "Call John on his wireless phone," "Call 555-1234" or "Look up Bob."
3. The number will automatically be dialed. Keep in mind that Sprint PCS Voice Command recognizes not only your voice, but any voice, so others can experience the same convenience if they use your phone.

For more helpful hints on Sprint PCS Voice Command, visit www.talk.sprintpcs.com.

Tip!

To speed dial a phone number, see “One-Touch/Two-Touch Speed Dialing” on page 33. (This feature will not work when you are roaming and Call Guard is enabled.)

Dialing Options

Dialing options are displayed when you enter numbers from the main menu.

To select an option, highlight it and press **OK**.

- ▶ **[An Internal Phone Book Entry]** to display the entry contained in the speed dial location you entered. Press **OK** again to dial the speed dial number.
- ▶ **Call** to dial the phone number. (If you are roaming and have the Call Guard feature activated, select **Roam Call**. See “Call Guard” on page 22.)
- ▶ **Save** to save the phone number in your Internal Phone Book. (See “Saving a Phone Number” on page 31.)
- ▶ **Find** to display Internal Phone Book entries that contain the numbers you entered. (See “Finding a Phone Number” on page 32.)
- ▶ **Hard Pause** to insert a hard pause. (See “Dialing and Saving Phone Numbers with Pauses” on page 32.)
- ▶ **2-Second Pause** to insert a 2-second pause. (See “Dialing and Saving Phone Numbers with Pauses” on page 32.)
- ▶ **Exit** to return to the main menu.

In-Call Options

During a call, your phone displays the following options. To select an option, highlight it and press **OK**.

- ▶ **Flash** to answer an incoming Call Waiting call or connect a third party during Three-Way Calling (if applicable).
- ▶ **End Call** to end the call.
- ▶ **Mute** or **Unmute**: Select Mute to mute your phone’s microphone. Select Unmute to reactivate the microphone.
- ▶ **Dial 3-Way Call** to call a third party. (See “Three-Way Calling” on page 53.)
- ▶ **Call History** to display the Call History menu. (See Section 9: Managing Call History on page 67.)
- ▶ **Messages** to display the Wireless Web Messages menu. (See Section 8: Managing Messaging on page 55.)
- ▶ **Phone Book** to display the Internal Phone Book menu. (See Section 10: Using Your Internal Phone Book on page 73.)
- ▶ **Display** to change your phone’s display settings. (See Section 12: Changing Your Settings on page 91.)
- ▶ **Calculator** to display the calculator. (See “Using the Calculator” on page 47.)

If you are dialing a phone number that contains a hard pause (see “Dialing and Saving Phone Numbers With Pauses” on page 32), the following options are displayed. To select an option, highlight it and press **OK**.

- ▶ **Send Tones** to send the next set of numbers.
- ▶ **End Call** to end the call.
- ▶ **Mute** or **Unmute**: Select Mute to mute your phone’s microphone. Select Unmute to reactivate the microphone.

Note:

The End-of-Call options are not displayed for calls identified as No ID or Restricted.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Internal Phone Book, the phone number, the duration of the call and the following menu options are displayed.

To select an option, highlight it and press **OK**.

▶ **OK** to return to the main menu. (You can also press **END** or **CLR**.)

▶ **Call** to dial the phone number.

▶ **Save** to save the phone number in your Internal Phone Book. (See “Saving a Phone Number” on page 31.)

After receiving a call from or making a call to a phone number that is in your Internal Phone Book, the Phone Book entry name and phone number, the duration of the call and the following menu options are displayed.

To select an option, highlight it and press **OK**.

▶ **OK** to return to the main menu. (You can also press **END** or **CLR**.)

▶ **Call** to dial the phone number.

Saving a Phone Number

Your Sprint PCS Phone can store a total of 600 phone numbers in 199 Internal Phone Book entries. Phone Book entries can store five phone numbers each and the entry’s name can contain sixteen characters. Your phone automatically sorts the Internal Phone Book entries alphabetically.

To save a number from the main menu:

1. Enter a phone number.

2. Highlight **Save** and press **OK**.

3. Highlight a label for the entry and press **OK**.

4. Enter a name for the entry and press **OK**. (See “Selecting a Character Input Mode” on page 41.)

5. To select an option, highlight it and press **OK**.

▶ **Done** to save the entry.

▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See “One-Touch/Two-Touch Speed Dialing” on page 33.)

▶ **Set Voice Dial** to record a Voice Dial tag for the phone number. At the voice prompt, say the entry’s name. (See “Using Voice Activated Dialing” on page 100.)

After you have saved the number, the new Internal Phone Book entry is displayed. (See “Internal Phone Book Entry Options” on page 75.)

Note:

Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Finding a Phone Number

You can search for Internal Phone Book entries with phone numbers that contain a specific string of numbers.

To find a phone number:

1. Enter one or more digits. The more numbers you enter, the more the search narrows.
2. Highlight **Find** and press **OK**.
3. To display the phone number, highlight it and press **OK**. To dial the number, press **OK** again.

Dialing and Saving Phone Numbers with Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers. If you select a hard pause, the next set of numbers are sent when you press **OK**. If you select a 2-second pause, your phone automatically sends the next set of numbers after two seconds.

To dial or save a phone number with pauses:

1. Enter the phone number.
2. Highlight **Hard Pause** or **2-Second Pause** and press **OK**. Hard pauses are displayed as a “P” and 2-second pauses as a “T”.
3. Enter additional numbers.
4. Highlight **Call** to dial the number or **Save** to save the number in your Internal Phone Book and press **OK**.

When dialing a number with a hard pause, highlight **Send Tones** and press **OK** to send the next set of numbers.

Calling Emergency Numbers

You can place calls to 911 (dial **9** **1** **1** and press **OK**), even if your phone is locked or your account is restricted.

Dialing from the Internal Phone Book

To dial directly from an Internal Phone Book entry:

1. From the main menu, press the Mouse Key left. (For additional ways to display entries, see Section 10: Using Your Internal Phone Book.)
2. Highlight the entry you want to call and press **OK**.
3. Press **OK** again to dial the entry’s default number.
4. To dial another number for the entry, highlight it and press **OK** to display the number. Then, press **OK** again to dial the number.

Using One-Touch/Two-Touch Speed Dialing

With this feature, you can speed dial the default phone number for Internal Phone Book entries. Use one key press for locations 1-9 or two key presses for locations 10-99.

To use **One-Touch Dialing** for Speed Dial locations 1-9:

- ▶ Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows “Calling...”.

To use **Two-Touch Dialing** for Speed Dial locations 10-99:

1. Press the first digit.
 2. Press and hold the second digit for approximately two seconds.
- ▶ The display confirms that the number has been dialed when it shows “Calling...”.

Note:

You can have multiple pauses in a phone number and combine 2-second and hard pauses.

Note:

Speed Dialing is not active when you are roaming with Call Guard enabled.

Navigating Through Menus and Entering Text

In This Section

- ▶ **Menu Navigation**
 - ▶ **Viewing the Menus**
 - ▶ **Selecting a Character Input Mode**
 - ▶ **Entering Characters Using T9 Text Input**
 - ▶ **Entering Characters by Tapping the Keypad**
 - ▶ **Entering Symbols and Numbers**
-

This section is a road map to using your phone and also shows how to enter characters in your phone. Every function and feature you've learned can be accessed through a menu. Take a few moments to learn how to get around and how to enter text. You'll find that it makes it easier to use and understand your phone.

Menu Navigation

The Mouse Key provides circular scrolling through your phone's menus. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

As you navigate through a menu, the options are highlighted. Select an option by highlighting it and pressing **OK**.

Working Within the Menu Structure

Selecting Menu Items

As you navigate through a menu, the options are highlighted. Select an option by highlighting it and pressing **OK**.

For example, if you want to view your last incoming call:

1. From the main menu, highlight **Call History** and press **OK**. (It may already be highlighted.)
2. Highlight **Incoming Calls** and press **OK**. If you have received any calls, they are displayed on the screen.

Backing Up Within a Menu

To go to the previous menu:

- ▶ Press **CLR**.

To go to the main menu:

- ▶ Press **END**.

Viewing the Menus

Menu Diagram

Menus let you check or change your phone settings. The following outline shows the menu structure.

Call History

- Outgoing Calls
- Incoming Calls
- Missed Calls
- Erase Calls
 - Outgoing Calls
 - Incoming Calls
 - Missed Calls
 - All Calls

Wireless Web

- Messages
 - Page/Text
 - [Custom Folders]
 - Edit Folder
 - Create Folder
 - [Custom Folders]
 - Keyword
 - Folder Name
 - Ringer Type
 - Erase Folder
 - Exit
 - Erase All Msgs
- Web Alerts
- Connection
 - Off
 - Data Only
 - Fax Only
- Launch Browser
- Web Guard
 - To Start
 - None
 - To End
 - Both

Phone Book

Find Name
Find Speed Dial
Find Voice Dial
Add New Entry
Services
 Customer Care
 Dir Assist
 Account Info
 Prepaid
 Road Assist
My Phone #

Scheduler

Current Week's or Month's Calendar
 [Schedule Events]
 Add Event
 Done
 AM/PM
 Ringer Type
 Edit Alarm
 Edit Repeat
 Cancel
 Erase Event(s)
 Today
 Week View
 Month View
 Purge
 Purge All
 Information
 (Help)

Roaming

Set Mode
 Sprint PCS
 Automatic
 Analog Only
Call Guard
 On
 Off

Settings

Sounds
 Audio Volume
 Ringer
 Key Beep
 Earpiece
 PWR On/Off
Ringer Type
 Voice Calls
 W/ Caller ID
 No Caller ID
 Roaming
Messages
 Voicemail
 Page/Text
Tone Length
 Short
 Long
Alert
 Service Change
 Messages
 Minute Beep
 Call Connect
Display
 Backlight
 8 Seconds
 15 Seconds
 30 Seconds
 Off
 Always On
Greeting
 Keep
 Change
Contrast
 High
 Medium High
 Medium Low
 Low
Language
 English
 Spanish
Version
 S/W
 PRL

Settings (continued)

Security

- Lock Phone
- Change Lock
- Special #s
- Erase Phone Book
- Reset Phone

Setup

- Call Answer
 - Flip/Digits+OK
 - OK Only
- Auto Answer
 - Off
 - Car Kit

Voicemail

- Call
- Clear Count

Voice Services

- Voice Memo
 - Play List
 - [Recorded Memos]
 - Play
 - Erase
 - Edit Title
 - Record
- Voice Setup
 - Manual
 - Auto
 - Disable
- Call Screen
 - Enable
 - Disable
- Erase All Memos
- Erase All Dials

Calculator



Games

- Mobile Hawk
- Black Jack 2
- Game Settings
 - Sound
 - Backlight

Selecting a Character Input Mode

Your Sprint PCS Touchpoint Phone™ provides convenient ways to enter words, letters, punctuation and numbers.

To change the character input mode:

1. Highlight **Mode** and press .
 2. To select a character input mode, highlight it and press .
- ▶ **T9Word** to enter characters using T9 Text Input (see page 42).
 - ▶ **Abc** to enter characters by tapping the keypad (see page 43).
 - ▶ **SYM** to enter symbols (see page 44).
 - ▶ **123** to enter numbers (see page 44).
 - ▶ **T9Help** to display T9 help text.

Entering Characters Using T9 Text Input

T9 Text Input lets you enter text in your Sprint PCS Touchpoint Phone™ by pressing keys just once per letter. (To select the **T9Word** mode when entering text, see “Selecting a Character Input Mode” on page 41.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.) If the word you want does not display after you have entered all the letters, press the

0 key to scroll through additional word selections.

- ▶ To accept a word and insert a space, press **#**.
- ▶ To erase a single character, press **CLR**. To delete a word, press and hold **CLR**.
- ▶ To make a letter uppercase or lowercase before you enter it, press *****.

If the word you want does not display as an option, you can add it to the database.

To add a word to the T9 Text Input database:

1. Select the **Abc** character input mode. (See “Selecting a Character Input Mode” on page 41.)
2. Enter the word using multi-tap text entry. (See “Entering Characters by Tapping the Keypad” on page 43.) The word will appear as an option the next time you scroll through options during T9 Text Input.

For more information about T9 Text Input, visit their website at www.t9.com.

Entering Characters by Tapping the Keypad

You enter characters in your Sprint PCS Touchpoint Phone™ by tapping the keypad. (To select the **Abc** mode when entering text, see “Selecting a Character Input Mode” on page 41.)

Press the corresponding key until the desired character appears. By default, the first letter of an entry is capitalized and following letters are lowercase. Characters scroll in the following order:

- ▶ **1** . @ / 1 ? , ' & - () \ : “
- ▶ **2** ABC2
- ▶ **3** DEF3
- ▶ **4** GHI4
- ▶ **5** JKL5
- ▶ **6** MNO6
- ▶ **7** PQRS7
- ▶ **8** TUV8
- ▶ **9** WXYZ9
- ▶ **#** Space
- ▶ ***** Shift

After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character not on the same key.

- ▶ To erase a single character, press **CLR**. To delete an entire entry, press and hold **CLR**.

Entering Symbols and Numbers

You can enter symbols or numbers by tapping the keypad in the **SYM** or **123** mode. (See “Selecting a Character Input Mode” on page 41.)

Symbol Entry

After you have selected the **SYM** mode, you can display additional symbols by pressing the Mouse Key right or left. There are a total of four sets of symbols. The set you are viewing is displayed on the bottom of your display screen (for example, 1/4 indicates you are viewing the first set of symbols).

To insert a symbol:

- ▶ Press the corresponding number on your keypad that is above the desired symbol.

Number Entry

After you have selected the **123** mode, simply press the key that contains the number you want to enter.

6

Volume, Calculator and Games

In This Section

- ▶ **Changing Ringer Volume**
 - ▶ **Silencing the Ringer**
 - ▶ **Adjusting Volume During a Conversation**
 - ▶ **Muting a Call**
 - ▶ **Using the Calculator**
 - ▶ **Playing Games**
-

With all the things that demand your attention in today's fast paced world, it's important to tune-in to what really matters. Your Sprint PCS Phone™ gives you the ability to control your phone's volume with the touch of a button. Not only can you control what you hear, you can also control what your caller hears.

Your phone also comes with a convenient calculator and entertains you with fun and challenging games.

Tip!

When the phone is in Standby mode, you can adjust the ringer volume using the volume keys on the side of your phone.

Changing Ringer Volume

To change the ringer volume, adjust the volume keys on the side of your phone when the phone is in Standby mode.

To change the ringer volume from the main menu:

1. Highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Audio Volume** and press **OK**.
4. Highlight **Ringer** and press **OK**.
5. Highlight **High, Medium High, Medium Low, Low, Vibrate** or **Off** and press **OK**.

Silencing the Ringer

There are two ways to silence the ringer during incoming calls:

- ▶ Press **FAMP**.
- ▶ Highlight **Silence Ringer** and press **OK**.

Adjusting Volume During a Conversation

Whether you need to hear more or less of a conversation, adjust the volume keys on the side of your phone during a call.

Muting a Call

There are times when it's necessary to mute a call so that your caller does not hear you or certain background noise.

To use this function during a call:

1. Highlight **Mute**.
 2. Press **OK**.
- ▶ When the phone is muted, "MUTE" appears on the display.

To unmute a call:

1. Highlight **Unmute**.
2. Press **OK**.

Using the Calculator

Your phone comes with a built-in calculator function. To use this feature, follow these easy steps:

1. From the main menu, highlight **Calculator** and press **OK**.
2. Enter numbers using your keypad. Press **#** to insert a decimal point.
3. To select an arithmetic option, press the Mouse Key in the direction indicated on the display.
4. Press **OK** to calculate the equation.

Playing Games

Mobile Hawk

To play the Mobile Hawk game:

1. From the main menu, highlight **Games** and press **OK**.
2. Highlight **Mobile Hawk** and press **OK**.
3. To begin a new game, press **1**.
4. To start the game, press **OK**.

Use these keys to perform the following functions:

- ▶ **1** Move up
- ▶ **4** Move left
- ▶ **5** Move right
- ▶ **7** Move down
- ▶ **6** Shoot helicopters
- ▶ **9** Shoot vehicles
- ▶ **CLR** Pause/Resume

You can also maneuver your helicopter by pressing the Mouse Key in the desired direction.

You get five lives for each round, the number of lives remaining are displayed in the upper-left corner of your display.

The score is displayed in the middle of your screen. You score points by shooting helicopters (5 points) and tanks (4 or 5 points). Five points are subtracted from your score when you shoot a civilian vehicle.

The number of kilometers you need to travel to complete the stage is displayed in the upper-right corner.

Black Jack 2

To play Black Jack 2:

1. From the main menu, highlight **Games** and press **OK**.
2. Highlight **Black Jack 2** and press **OK**.
3. To begin a new game, press **1**.
4. The standard bet is five dollars. A running dollar total keeps track of your winnings (or losses). When you are betting, use these keys:
 - ▶ **4** Lower bet by \$5
 - ▶ **5** Raise bet by \$5
 - ▶ **OK** Deal
5. Your cards are displayed below your phone's cards. Use the following keys to try to beat your phone's score. (Your score is listed in the bottom-right corner of the display.)
 - ▶ **3** Take another card
 - ▶ **6** Play the cards you have
 - ▶ **9** Double your bet and receive one card only
 - ▶ **CLR** Pause/Resume

Game Settings

To change your phone's settings when you play a game:

1. From the main menu, highlight **Games** and press **OK**.
2. Highlight **Game Settings** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Sound** to change the volume level for your game.
 - ▶ **Backlight** to change the backlight setting for your game.

Note:

Long backlight settings affect the battery's talk and standby times.

Using Sprint PCS Service Features

In This Section

- ▶ **Using Caller ID**
 - ▶ **Responding to Call Waiting**
 - ▶ **Disabling Call Waiting**
 - ▶ **Three-Way Calling**
 - ▶ **Forwarding Your Calls**
-

Now that you've mastered the basics, you can begin to focus on where you want to go. This section guides you step-by-step through the calling features that enhance your Sprint PCS Service. From Caller ID to Call Forwarding, using these features will help you make the most of your Sprint PCS Service.

Using Caller ID

Caller ID lets you know who's calling by displaying the number of the person calling when your phone rings. If the caller's name and number are already stored in your Internal Phone Book, the corresponding name appears with the number. In the same way, if you call someone who has this feature, your phone number displays on their phone.

To block your phone number from being displayed for a specific outgoing call:

1. Press ***** **6** **7**.
2. Enter the number you want to call.
3. Press **OK** (or highlight **Roam Call** and press **OK**).

To permanently block your number, call Sprint PCS Customer Care.

Responding to Call Waiting

Call Waiting alerts you of incoming calls while you're on a call by sounding two beeps. The display screen informs you that a call is coming in and shows the caller's phone number (if it's available and you are in digital mode).

To respond to an incoming call while you're on a call:

- ▶ Highlight **Flash** and press **OK**. This puts the first caller on hold and answer the second call.
- ▶ To switch back to the first caller, highlight **Flash** and press **OK** again.

Disabling Call Waiting

When you don't want to be interrupted during a call, you can temporarily disable call waiting by pressing ***** **7** **0** before entering the phone number. Call Waiting is automatically reactivated once you end the call.

Three-Way Calling

With Three-Way Calling, you can talk to two different people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number you wish to call and press **OK**.
2. Once you have established the connection, highlight **Dial 3-Way Call** and press **OK** to put the first caller on hold.
3. Dial the second number you wish to call and press **OK**.
4. When you're connected to the second party, highlight **Flash** and press **OK** once more to begin your three-way call.

If one of the people you called hangs up, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Tip!

You can also begin a Three-Way Call by selecting a phone number from your Internal Phone Book, Call History and Web Messages.

To call the third party, highlight Dial 3-Way Call and press **OK**.

Note:

You are charged an additional per-minute rate during calls you have forwarded.

Forwarding Your Calls

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone with Call Forwarding activated.

To Activate Call Forwarding:

1. Press ***** **7** **2** .
2. Enter the area code and phone number to which your calls should be forwarded.
3. Press **OK** . You will hear a tone confirming the activation of Call Forwarding.

To Deactivate Call Forwarding:

1. Press ***** **7** **2** **0** .
2. Press **OK** . You will hear a tone to confirm the deactivation.

8

Managing Messaging

In This Section

- ▶ **Message Types**
 - ▶ **Retrieving Your Messages**
 - ▶ **Message Options**
 - ▶ **Creating Folders**
-

Your Sprint PCS Phone™ is always working to help you stay connected – even when you're unavailable. With three types of messaging, you can depend on being notified of important information. This section walks you through the messaging functions of your Sprint PCS Phone.

Setting Up Voicemail

The first thing you'll want to do after activating your phone is to set up voicemail. See Section 1 page 5 for instructions.

Important:

When you are roaming off the Sprint PCS Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your Sprint PCS Phone Number. When your voicemail box answers, press ***** and enter your pass code.



Note:

Sprint PCS Wireless Web services may not be available in certain affiliate areas.

* You will need to subscribe to the Sprint PCS Wireless Web to use these features.

Knowing When You Have Messages

There are several ways your Sprint PCS Phone alerts you of new messages:

- ▶ By displaying a message on the screen.
- ▶ By playing the assigned ringer type.
- ▶ By displaying  at the top of your screen for voicemail messages or  for Web Messages or Web Alerts.

Message Types

There are three types of messaging features available from your Sprint PCS Phone's menu. You can receive voicemail, Web Messages and Web Alerts as long as your phone has enough memory locations to store them.

- ▶ **Voicemail** automatically captures calls when you can't answer your phone or it is turned off. The voicemail system sends a notification to your phone when you have new voice messages and an asterisk is displayed before the **Voicemail** menu option.
- ▶ **Web Messages** [appears on your phone's messaging menu as **Page/Text**] include numeric pages, Sprint PCS Wireless Web Messages* and Sprint PCS Wireless Web Updates*. Your phone can store up to 50 Web Messages. (For more information, see "Sending Web Messages" on page 58.)
- ▶ **Web Alerts** include Sprint PCS Wireless Web Mail*, Sprint PCS Wireless Web Short Mail* or an AOL Instant Message*. (For more information on each feature, see the appropriate chapter in Section 14: Experiencing the Sprint PCS Wireless Web on page 103.)


Retrieving Your Voicemail Messages

You can review your messages directly from your Sprint PCS Phone or from any other touch-tone phone. To dial from your Sprint PCS Phone, you can either speed dial your voicemail box or use the menu keys.

Using One-Touch Message Access:


- ▶ Press and hold  . Follow the system prompts.

Using the Menu Keys on Your Sprint PCS Phone to Access Your Messages:

1. From the main menu, highlight **Voicemail** and press .

2. Highlight **Call** and press .




Using a Phone Other Than Your Sprint PCS Phone to Access Your Messages:

1. Dial your Sprint PCS Phone Number.
2. When your voicemail box answers, press .
3. Enter your pass code.

Clearing the Voicemail Message Icon

Your phone may temporarily continue to display the icon after you have checked your voicemail messages.

To clear the icon from the display screen:

1. From the main menu, highlight **Voicemail** and press .
2. Highlight **Clear Count** and press .
3. Highlight **Yes** and press .

Note:

Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint PCS coverage area.

Note:

You are charged for airtime minutes when you are accessing your voicemail.

Note:

When you receive a new voicemail message, your phone displays an asterisk in front of the **Voicemail** menu option until you call your voicemail box.

Sending Web Messages

Numeric Pages

Callers can send a numeric page to your phone when they reach your voicemail box. Numeric paging to a Sprint PCS Phone comes at no additional charge on any service plan that includes Sprint PCS Voicemail.

Sprint PCS Wireless Web Messages

There are three ways to send a Sprint PCS Wireless Web message to a Sprint PCS Phone:

- ▶ E-mail (yourphonenumber@messaging.sprintpcs.com).
- ▶ Through the Sprint PCS Web site – www.sprintpcs.com. Select the Wireless Web messaging link.
- ▶ Using a messaging software (TAP 1.5 compatible).

Sprint PCS Wireless Web Updates

To have Sprint PCS Wireless Web Updates automatically sent to your phone, see “Signing Up for Sprint PCS Wireless Web Updates” on page 117.

Displaying Web Messages

When you receive a new Web Message, your phone alerts you and displays the message.

- ▶ Press **OK** to display message options. (See “Web Message Options” on page 60.)
- ▶ Press **EMP** or **CLR** to clear the alert.

To display a Web Message you have already received:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Messages** and press **OK**.
3. Highlight **Page/Text** or the custom folder that contains your message and press **OK**. Folders that contain unread messages have an asterisk before them.
4. Messages are displayed in the order they are received. Messages you have read have a checkmark before them. Unread messages have an asterisk before them. To display a message, highlight it and press **OK**.
5. To display message options, press **OK**. (See “Web Message Options” on page 60.)

Web Message Options

To select Web Message options:

1. Display a Web Message (see “Displaying Web Messages” on page 59).
2. To select an option, highlight it and press **OK**.
 - ▶ **Extract Number** to extract a phone number from a message. (See “Extracting Phone Numbers From a Web Message” on page 61.)
 - ▶ **Extract E-mail** to extract an e-mail address. (See “Extracting E-mail Addresses from a Web Message” on page 63.)
 - ▶ **Extract URL** to extract a Web site address from a message. (See “Extracting URLs from a Web Message” on page 63.)
 - ▶ **Erase** to delete the message.
 - ▶ **Create Folder** to create a new folder to store the message. (See “Creating Folders for Web Messages” on page 64.)
 - ▶ **Lock Message** to save the message from being deleted when the maximum number of messages has been reached.
 - ▶ **Read Again** to display the message.

Extracting Phone Numbers from a Web Message

To extract a phone number contained in a Web Message:

1. When the Web Message options are displayed, highlight **Extract Number** and press **OK**. All the phone numbers contained in the message are displayed.
2. Highlight the number you want to extract and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Call** to dial the phone number.
 - ▶ **Save** to save the phone number in your Internal Phone Book.
 - ▶ **Next Number** to display the next phone number contained in the message (if applicable).
 - ▶ **Prepend** to add numbers to the beginning of the phone number. (See “Prepending a Phone Number from a Web Message” on page 62.)

Prepending a Phone Number from a Web Message

If you happen to be outside your local area code and need to add a prefix to a phone number you extracted:

1. Select the **Prepend** option after you have extracted a phone number.
2. Enter the digits or pauses (see below) you want to add to the number. If you want to save the number, select the **Save** option. If not, the changes only apply to the current call.
3. To select an option, highlight it and press **OK**.
 - ▶ **Call** to dial the phone number.
 - ▶ **Save** to store the phone number in your Internal Phone Book.
 - ▶ **Hard Pause** to insert a hard pause. (See “Dialing and Saving Phone Numbers with Pauses” on page 32.)
 - ▶ **2-Second Pause** to insert a 2-second pause. (See “Dialing and Saving Phone Numbers with Pauses” on page 32.)
 - ▶ **Exit** to return to the previous screen.

Extracting E-mail Addresses from a Web Message

To extract an e-mail address contained in a Web Message:

1. When the Web Message options are displayed, highlight **Extract E-mail** and press **OK**. All the e-mail addresses contained in the message are displayed.
2. Highlight the address you want to extract and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Save** to save the e-mail address in your Internal Phone Book.
 - ▶ **Next E-mail** to display the next e-mail address contained in the message (if applicable).
 - ▶ **Exit** to return to the main menu.

Extracting URLs from a Web Message

To extract a Web site address contained in a Web Message:

1. When the Web Message options are displayed, highlight **Extract URL** and press **OK**. All the URLs contained in the message are displayed.
2. Highlight the URL you want to extract and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Connect** to launch your browser and display the Internet site.
 - ▶ **Next URL** to display the next URL contained in the message (if applicable).
 - ▶ **Exit** to return to the main menu.

Creating Folders for Web Messages

You can create up to 10 folders to store your Web Messages.

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Messages** and press **OK**.
3. Highlight **Edit Folder** and press **OK**.
4. Highlight **Create Folder** and press **OK**.
5. Enter a Keyword for the folder and press **OK**. (See “Selecting a Character Input Mode” on page 41.) Incoming messages are automatically filtered into the folder if they contain the Keyword you enter.
6. Enter a Folder Name and press **OK**.
7. Highlight the ring type you want to alert you when a message arrives in the folder and press **OK**.

Editing Folders

To edit a folder:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Messages** and press **OK**.
3. Highlight **Edit Folder** and press **OK**.
4. Highlight the folder you want to edit and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **Keyword** to change the folder’s keyword. Incoming messages are automatically filtered into the folder if they contain the Keyword you enter.
 - ▶ **Folder Name** to change the folder’s name.
 - ▶ **Ringer Type** to change the ring type that alerts you when a message arrives in the folder.
 - ▶ **Erase Folder** to delete the folder and all its messages.

Erasing All Web Messages

To erase all Sprint PCS Web Messages:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Messages** and press **OK**.
3. Highlight **Erase All Msgs** and press **OK**.
4. Highlight **Yes** and press **OK**.

New Web Alerts

When you receive a new Sprint PCS Wireless Web Alert, your phone notifies you and displays the following options. To select an option, highlight the appropriate soft key by pressing the Mouse Key right or left. Then, press **OK**.

- ▶ **View** to launch the MiniBrowser and display the Sprint PCS Wireless Web Mail, Sprint PCS Wireless Web Mail or AOL Instant Message.
- ▶ **Skip** to return to the main menu.
- ▶ **Home** to launch the MiniBrowser and display the Sprint PCS Wireless Web Home Page (page 106).
- ▶ **Mark** to bookmark the Web page (if applicable).
- ▶ **Help** to display help text associated with the Web Page (if applicable).

Displaying Web Alerts

To display a Web Alert from the main menu:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Messages** and press **OK**.
3. Highlight **Web Alert** and press **OK**. The Sprint PCS Wireless Web MiniBrowser is launched.

Note:

You must enter a Keyword when creating a folder.

Note:

To erase an individual Web Message, see “Web Message Options” on page 60.

Note:

You are charged for airtime minutes when accessing the Sprint PCS Wireless Web Inbox or wireless Internet sites.

Managing Call History

In This Section

- ▶ **Viewing Call History (Incoming, Outgoing and Missed)**
 - ▶ **Call History Options**
 - ▶ **Making a Call from Call History**
 - ▶ **Saving a Phone Number from Call History**
 - ▶ **Erasing Call History**
-

The call history helps you manage your time more effectively. It keeps track of incoming calls, calls made from your Sprint PCS Phone™ and missed calls. This section guides you through accessing and making the most of your call history.

Viewing Call History (Incoming, Outgoing and Missed)

You'll find your call history invaluable. It is a list of the last 10 phone numbers or Internal Phone Book entries for calls you placed, accepted or missed. Call history makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

The call history displays the phone number (if it is available) or Internal Phone Book entry name (if the phone number is in your Internal Phone Book) of your incoming, outgoing and missed calls.

To view a call history entry:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK**.
3. Highlight the call history entry you wish to view and press **OK**.

Call History Options

For additional information and options for a particular call, highlight a call history entry and press **OK**.

To select an option, highlight it and press **OK**.

- ▶ **Call** to dial the phone number.
- ▶ **Phonebook Info.** to display the Internal Phone Book entry and select one of the entry's other phone numbers (if applicable).
- ▶ **Save** to save the phone number if it is not already in your Internal Phone Book (if applicable). (See "Saving a Phone Number from Call History" on page 70.)
- ▶ **Time/Date** to see the time, date and duration of the call.
- ▶ **Prepend** to add numbers to the beginning of the phone number. (See "Prepending a Phone Number from Call History" on page 71.)
- ▶ **Erase** to delete the entry.
- ▶ **Next** to display the next entry.
- ▶ **Previous** to display the previous entry.

Making a Call from Call History

To place a call from call history, follow these steps:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK**.
3. Scroll through the list and highlight the phone number or Internal Phone Book entry that contains the phone number you want to call.
4. Press **OK** to display the entry, then press **OK** again to dial the phone number.

Tip!

You can also view the next call history entry by pressing the Mouse Key right or view the previous entry by pressing the Mouse Key left.

Note:

You cannot make calls from Incoming Calls or Missed Calls to entries identified as No ID or Restricted.

Note:

You cannot save phone numbers identified as No ID or Restricted.

Note:

Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Saving a Phone Number from Call History

Your Sprint PCS Phone can store a total of 600 phone numbers in 199 Internal Phone Book entries. Phone Book entries can store five phone numbers each and the entry's name can contain sixteen characters.

To save a phone number from Call History:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Outgoing Calls, Incoming Calls** or **Missed Calls** and press **OK**.
3. Highlight the phone number you want to save and press **OK**.
4. Highlight **Save** and press **OK**.
5. Highlight a label for the entry and press **OK**.
6. Enter a name for the entry and press **OK**. (See "Selecting a Character Input Mode" on page 41.)
7. To select an option, highlight it and press **OK**.
 - ▶ **Done** to save the entry.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See "Using One-Touch/Two-Touch Speed Dialing" on page 33.)
 - ▶ **Set Voice Dial** to record a voice tag for the phone number. At the voice prompt, say the entry's name. (See "Using Voice Activated Dialing" on page 100.)

After you have saved the number, the new Internal Phone Book entry is displayed. (See "Internal Phone Book Entry Options" on page 75.)

Prepending a Phone Number from Call History

If you need to make a call from call history and you happen to be outside your local area code, you can add the appropriate prefix by following these steps:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Outgoing Calls, Incoming Calls** or **Missed Calls** and press **OK**.
3. Highlight the entry you wish to call and press **OK**.
4. Highlight **Prepend** and press **OK**.
5. Enter the digits or pauses (see below) you want to add to the number. If you want to save the number, select the **Save** option. If not, the changes only apply to the current call.
6. To select an option, highlight it and press **OK**.
 - ▶ **Call** to dial the phone number.
 - ▶ **Save** to store the phone number in your Internal Phone Book.
 - ▶ **Hard Pause** to insert a hard pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 32.)
 - ▶ **2-Second Pause** to insert a 2-second pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 32.)
 - ▶ **Exit** to return to the previous screen.

Erasing Call History

To erase individual call history entries, see “Call History Options” on page 69.

To erase call history:

1. From the main menu, highlight **Call History** and press **OK**.
2. Highlight **Erase Calls** and press **OK**.
3. Highlight **Outgoing Calls, Incoming Calls, Missed Calls** or **All Calls** and press **OK**.
4. Highlight **Yes** and press **OK**.

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Using Your Internal Phone Book

In This Section

- ▶ Adding a New Internal Phone Book Entry
 - ▶ Internal Phone Book Entry Options
 - ▶ Finding Internal Phone Book Entries
 - ▶ Secret Internal Phone Book Entries
 - ▶ Dialing Sprint PCS Services
 - ▶ Displaying Your Phone Number
-

Now you know the basics and you’ve learned the advanced features that can help make it easier to stay in touch with people and information. This section helps you make the most of your contacts and use your time more effectively when you’re trying to connect with the important people in your life.

Adding a New Internal Phone Book Entry

Your Sprint PCS Phone can store a total of 600 phone numbers in 199 Internal Phone Book entries. Each Phone Book entry can store five phone numbers and the entry's name can contain sixteen characters.

To add a new entry:

1. From the main menu, highlight **Phone Book** and press **OK**.
2. Highlight **Add New Entry** and press **OK**.
3. Enter a name for the entry and press **OK**. (See “Selecting a Character Input Mode” on page 41.)
4. Enter a phone number and press **OK**.
5. Highlight a label for the entry and press **OK**.
6. To select an option, highlight it and press **OK**.
 - ▶ **Done** to save the entry.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See “One-Touch/Two-Touch Speed Dialing” on page 33.)
 - ▶ **Set Voice Dial** to record a voice tag for the phone number. At the voice prompt, say the entry's name. (See “Using Voice Activated Dialing” on page 100.)

After you have saved the number, the new Internal Phone Book entry is displayed. (See “Internal Phone Book Entry Options” on page 75.)

Note:

Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Internal Phone Book Entry Options

When you display an Internal Phone Book entry, the following options are displayed. To select an option, highlight it and press **OK**.

- ▶ **Call** to dial the phone number. (If you are roaming and have the Call Guard feature activated, select **Roam Call**. See “Call Guard” on page 22.)
- ▶ **[Additional Phone Numbers]** to display alternate phone numbers (if the entry has more than one phone number).
- ▶ **Add Phone #** to add a phone number to the entry. (See “Adding a Phone Number to an Internal Phone Book Entry” on page 77.)
- ▶ **Edit Number** to change the entry's phone number, speed dial location or Voice Dial tag. (See “Editing an Internal Phone Book Entry's Phone Number” on page 78.)
- ▶ **Edit Entry** to change the entry's default number, ringer type, name or secret mode. (See “Editing an Internal Phone Book Entry” on page 78.)
- ▶ **View E-mail** to display the entry's e-mail address. (See “Editing an Internal Phone Book Entry” on page 78.)
- ▶ **Erase Number** to delete an entry's alternate phone number. (You must first select the number by highlighting it and pressing **OK**.)
- ▶ **Erase Entry** to delete the entry and all its information.

Tip!

You can view the next entry by pressing the Mouse Key right or view the previous entry by pressing the Mouse Key left.

Finding Internal Phone Book Entries

There are several ways to display your Internal Phone Book entries. Follow the steps outlined in the sections below to display entries from the Internal Phone Book menu.

Finding Names

You can review all the entries stored in your Internal Phone Book or find an entry quickly by following these simple steps:

1. Highlight **Phone Book** and press **OK**.
2. Highlight **Find Name** and press **OK**.
3. Scroll through the Internal Phone Book entries by pressing the Mouse Key up or down. To find a specific entry, enter the first letter of the name or part of a name (such as “ave” for “Dave”). The more letters you enter, the more the search narrows.
4. To display an entry, highlight it and press **OK**.
5. To dial the entry’s default number, press **OK** again. To display additional Internal Phone Book entries, press the Mouse Key left or right.

Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Highlight **Phone Book** and press **OK**.
2. Highlight **Find Speed Dial** and press **OK**.
3. Speed dial numbers are displayed in numerical order. Scroll through speed dial entries by pressing the Mouse Key up or down. You can also enter the number of a speed dial location using your keypad.
4. To display an entry, highlight it and press **OK**.
5. To dial the entry’s default number, press **OK** again. To display additional Internal Phone Book entries, press the Mouse Key left or right.

Shortcut:

From the main menu, press the Mouse Key left to display the Find Name feature.

Finding Voice Dial Numbers

To find phone numbers you have stored in Voice Dialing:

1. Highlight **Phone Book** and press **OK**.
2. Highlight **Find Voice Dial** and press **OK**.
3. Scroll through Voice Dial entries by pressing the Mouse Key up or down.
4. To display a Voice Dial entry, highlight it and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **Play** to play the Voice Dial tag.
 - ▶ **Erase** to delete the Voice Dial tag.
 - ▶ **Edit Voice** to record a new Voice Dial tag for the phone number. At the voice prompt, say the entry’s name. (See “Using Voice Activated Dialing” on page 100.)




Adding a Phone Number to an Internal Phone Book Entry

To add a phone number to an entry:

1. Display an Internal Phone Book entry.
2. Highlight **Add Phone #** and press **OK**.
3. Enter the phone number and press **OK**.
4. Highlight a label for the entry and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **Done** to save the entry.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location. Highlight a location and press **OK**. (See “One-Touch/Two-Touch Speed Dialing” on page 33.)
 - ▶ **Set Voice Dial** to record a voice tag for the phone number. At the voice prompt, say the entry’s name. (See “Using Voice Activated Dialing” on page 100.)





Editing an Internal Phone Book Entry's Phone Number

To edit an entry's phone number:

1. Display an Internal Phone Book entry.
 2. Highlight **Edit Number** and press .
 3. To select an option, highlight it and press .
- ▶ **Edit Number** to change the entry's phone number and label.
 - ▶ **Set Speed Dial** to save the phone number in a speed dial location (if applicable). Highlight a location and press . (See "One-Touch/Two-Touch Speed Dialing" on page 33.)
 - ▶ **Erase Speed Dial** to delete the number from a speed dial location (if applicable).
 - ▶ **Set Voice Dial** to record a voice tag for the phone number. At the voice prompt, say the entry's name. (See "Using Voice Activated Dialing" on page 100.)
 - ▶ **Erase Voice Dial** to delete the number's voice dial tag (if applicable).

Editing an Internal Phone Book Entry

To make changes to an entry:




1. Display an Internal Phone Book entry.
 2. Highlight **Edit Entry** and press .
 3. To select an option, highlight it and press .
- ▶ **Set Default #** to change the entry's default number. Highlight a phone number and press .
 - ▶ **Ringer Type** to select a ringer type to play when you receive a call from the entry. Highlight a ringer type and press .

- ▶ **Name** to change the entry's name. (See "Selecting a Character Input Mode" on page 41.)
- ▶ **E-mail** to add an e-mail address to the entry. (See "Selecting a Character Input Mode" on page 41.)
- ▶ **Secret Mode** to change the entry's secret mode status. (See "Secret Internal Phone Book Entries" below.)




Secret Internal Phone Book Entries

You can hide an entry's phone numbers and require your lock code to edit the entry by making it secret. The entry name is still displayed, but the entry's phone numbers are replaced by "(SECRET)."

To make an entry secret:

1. Display an Internal Phone Book entry.
2. Highlight **Edit Entry** and press .
3. Highlight **Secret Mode** and press .
4. Highlight **Yes** and press .

To make an entry public:

1. Display an Internal Phone Book entry.
2. Highlight **Edit Entry** and press .
3. Enter your lock code.
4. Highlight **Secret Mode** and press .
5. Highlight **No** and press .

Tip!

If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Care at 1-888-211-4PCS (4727).

Dialing Sprint PCS Services

You must be in digital mode to access Sprint PCS Services.

To dial a service:

1. From the main menu, highlight **Phone Book** and press **OK**.
2. Highlight **Services** and press **OK**.
3. Highlight **Customer Care, Dir Assist, Account Info, Prepaid** or **Road Assist** and press **OK**.
4. Highlight **Call** and press **OK**.

Displaying Your Phone Number

To display your Sprint PCS Phone Number

1. From the main menu, highlight **Phone Book** and press **OK**.
2. Highlight **My Phone #** and press **OK**.

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Personal Information Management

In This Section

- ▶ **Adding an Event to the Scheduler**
 - ▶ **Event Alerts**
 - ▶ **Viewing Events and Event Options**
 - ▶ **Displaying the Week or Month View**
 - ▶ **Purging Events**
-

Your Sprint PCS Phone™ has been equipped with several personal information management features to help you manage your busy lifestyle. These features turn your phone into a time management planner that helps you keep up with your contacts, schedules and commitments. It takes productivity to a whole new level.

Tip!

Press the Mouse Key up or down to scroll by week through the Scheduler calendar or * and # to scroll by year.

Adding an Event to the Scheduler

To add an event:

1. From the main menu, highlight **Scheduler** and press **OK**.
2. Highlight the day to which you want to add an event by pressing the Mouse Key left (previous day) or right (next day) and press **OK**.
3. Highlight **Add Event** and press **OK**.
4. Enter a title and press **OK**. (See “Selecting a Character Input Mode” on page 41.)
5. Enter the time and date of the event (which is displayed at the top of your display screen) using your keypad.
To toggle between AM and PM, highlight **AM/PM** and press **OK**.
6. To select an option, highlight it and press **OK**.
 - ▶ **Ringer Type** to select a ringer to play when an alarm is scheduled for the event. To select a ringer type, highlight it and press **OK**.
 - ▶ **Edit Alarm** to schedule the event’s alarm (the default is On Time). To select an alarm time, highlight the option and press **OK**.
 - ▶ **Edit Repeat** to schedule the event’s repeating frequency (the default is No Repeat). To select a repeating frequency, highlight the option and press **OK**.
7. To schedule the event, highlight **Done** and press **OK**.

Event Alerts

There are several ways your Sprint PCS Phone alerts you of scheduled events:

- ▶ By playing the assigned ringer type.
- ▶ By illuminating the backlight.
- ▶ By flashing the LED red.
- ▶ By displaying the event’s time, date, description, alarm and repeating status.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you. To display the following options, press **OK**.

- ▶ **Ok** to clear the alarm.
- ▶ **View Detail** to display the event’s time, date, description, alarm and repeating status.
- ▶ **Snooze** to repeat the alarm in five minutes.
- ▶ **Erase** to delete the event.

Viewing Events and Event Options

To view your scheduled events:

1. From the main menu, highlight **Scheduler** and press **OK**.

In the Week View, the number of events is displayed under days with events scheduled. In the Month View, days with events scheduled are underlined.

2. To view an individual day, highlight the day by pressing the Mouse Key left (previous day) or right (next day) and press **OK**. If you have events scheduled, they are displayed in chronological order before the Scheduler menu options.
3. To display an event listed in the Scheduler menu, highlight it and press **OK**.
4. To display event options, press **OK** again. To select an option, highlight it and press **OK**.
 - ▶ **View Detail** to display the event's date, time, alarm, repeating status and title.
 - ▶ **Erase** to delete the event. Highlight **Yes** and press **OK** to confirm that you want to delete the event.
 - ▶ **Edit Content** to change the event's title. (See "Editing an Event's Title" on page 87.)
 - ▶ **Change Settings** to edit the event's settings. (See "Editing an Event's Ringer Type" on page 87, "Editing an Event's Alarm" on page 88 or "Editing an Event's Repeating Status" on page 89.)
 - ▶ **(Help)** to display event help text.
 - ▶ **Next Event** to display the next event.
 - ▶ **Prev Event** to display the previous event.

Tip!

Press the Mouse Key up or down to scroll by week through the Scheduler calendar or ***** and **#** to scroll by year.

Tip!

You can press the Mouse Key left to display the previous event or press the Mouse Key right to display the next event.

Erasing a Day's Events

To erase a selected day's events:

1. From the **Scheduler** menu, highlight **Erase Event(s)** and press **OK**.
2. To delete the events scheduled for that day (the date is displayed at the top of the screen), highlight **Yes** and press **OK**.

Going to Today's Scheduler Menu

If you are viewing the Scheduler menu and want to go to the Scheduler menu for today's date:

- ▶ From the **Scheduler** menu, highlight **Today** and press **OK**.

Displaying the Week or Month View

If you are viewing the Scheduler menu and want to display the week or month that contains the currently selected day:

- ▶ From the **Scheduler** menu, highlight **Week View** or **Month View** and press **OK**. The setting is saved the next time you display your Scheduler.

Purging Events

To delete events scheduled before a specific time and date:

1. From the main menu, highlight **Scheduler** and press **OK**.
2. Press **OK** again to display the Scheduler menu.
3. Highlight **Purge** and press **OK**.
4. Use your keypad to enter the time and date you want to erase events scheduled before (the default is the current time and day).
5. Highlight **Yes** and press **OK**.

Purging All Events

To delete all events:

1. From the main menu, highlight **Scheduler** and press **OK**.
2. Press **OK** again to display the Scheduler menu.
3. Highlight **Purge All** and press **OK**.
4. Highlight **Yes** and press **OK**.

Viewing Scheduler Memory Space

To display the amount of free and used event memory space:

1. From the main menu, highlight **Scheduler** and press **OK**.
2. Press **OK** again to display the Scheduler menu.
3. Highlight **Information** and press **OK**.

Editing an Event's Title

To change an event's title:

1. Highlight an event in the Scheduler menu and press **OK**.
2. Press **OK** again to display event options.
3. Highlight **Edit Content** and press **OK**.
4. Enter a new title and press **OK**. (See "Selecting a Character Input Mode" on page 41.)
5. To save the title, highlight **Done** and press **OK**.

Editing an Event's Ringer Type

To change an event's ringer type:

1. Highlight an event in the Scheduler menu and press **OK**.
2. Press **OK** again to display event options.
3. Highlight **Change Settings** and press **OK**.
4. Highlight **Ringer Type** and press **OK**.
5. To select a new ringer type, highlight it and press **OK**.
6. To schedule the event, highlight **Done** and press **OK**.

Editing an Event's Alarm

To change an event's alarm time:

1. Highlight an event in the Scheduler menu and press **OK**.
2. Press **OK** again to display event options.
3. Highlight **Change Settings** and press **OK**.
4. Highlight **Edit Alarm** and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **On Time** to schedule the alarm at the time of the event.
 - ▶ **10 Min. Before** to schedule the alarm ten minutes before the event.
 - ▶ **30 Min. Before** to schedule the alarm thirty minutes before the event.
 - ▶ **1 Hour Before** to schedule the alarm one hour before the event.
 - ▶ **No Alarm** for no alarm to be scheduled before the event.
6. To schedule the event, highlight **Done** and press **OK**.

Editing an Event's Repeating Status

To edit an event's repeating status:

1. Highlight an event in the Scheduler menu and press **OK**.
2. Press **OK** again to display event options.
3. Highlight **Change Settings** and press **OK**.
4. Highlight **Edit Repeat** and press **OK**.
5. To select an option, highlight it and press **OK**.
 - ▶ **No Repeat** to schedule the event for one time only.
 - ▶ **Daily** to repeat the event every day.
 - ▶ **Weekly** to repeat the event every week.
 - ▶ **Monthly** to repeat the event every month.
 - ▶ **Yearly** to repeat the event every year.
6. To schedule the event, highlight **Done** and press **OK**.

Changing Your Settings

In This Section

- ▶ **Adjusting Volume**
 - ▶ **Selecting Ringer Types**
 - ▶ **Changing the Backlight, Greeting and Contrast**
 - ▶ **Security Features**
 - ▶ **Changing the Setup Mode**
-

This section describes how you can change your phone's settings to best suit your requirements. Take a few moments to review these options and adjust or add settings that are right for you.

Tip!

When the phone is in Standby mode, you can adjust the ringer volume using the volume keys on the side of your phone.

Adjusting the Phone's Volume Settings

To adjust the ringer, key beep, earpiece or PWR on/off volume:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Audio Volume** and press **OK**.
4. Highlight **Ringer, Key Beep, Earpiece** or **PWR On/Off** and press **OK**.
5. Highlight a volume setting and press **OK**.

When the phone's ringer is in vibrate mode and attached to an accessory (Desktop Charger, Hands-Free Car Kit, etc.), it uses the Standard ringer type to alert you of incoming calls, alarms or messages.

Selecting Ringer Types for Voice Calls

To select a ringer type for voice calls so you can tell what kind of call is coming in by the ringer:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Ringer Type** and press **OK**.
4. Highlight **Voice Calls** and press **OK**.
5. Highlight **W/ Caller ID, No Caller ID** or **Roaming** and press **OK**.
6. Highlight a ringer type and press **OK**. You will hear a preview of the ringer type when you highlight it.

Selecting Ringer Types for Messages

To select a ringer type to alert you to messages:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Ringer Type** and press **OK**.
4. Highlight **Messages** and press **OK**.
5. Highlight **Voicemail** or **Page/Text** and press **OK**.
6. Highlight a ringer type and press **OK**. You will hear a preview of the ringer type when you highlight it.

Selecting a Tone Length

Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.

To select a tone length:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Tone Length** and press **OK**.
4. Highlight **Short** or **Long** and press **OK**.

Alert Notification

To enable or disable alert sounds:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Sounds** and press **OK**.
3. Highlight **Alert** and press **OK**.
4. Select a feature by highlighting it and pressing **OK**.
 - ▶ **Service Change** to alert you when you exit or enter PCS CDMA.
 - ▶ **Messages** to alert you when you receive a voicemail, page, Sprint PCS Wireless Web message or Web Alert.
 - ▶ **Minute Beep** to hear a beep once a minute when you are on a call. (The beep is not audible to the other party).
 - ▶ **Call Connect** to alert you when your outgoing call has been connected.
5. Highlight **On** or **Off** and press **OK**.

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the backlight setting:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Backlight** and press **OK**.
4. Highlight a backlight setting and press **OK**.

Note:

Long backlight setting affect the battery's talk and standby times.

Changing the Greeting

Your greeting is the text that is displayed on your phone's screen when you are in Standby mode. To change your greeting:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Greeting** and press **OK**.
4. Highlight **Change** and press **OK**.
5. Enter a new greeting. (See "Selecting a Character Input Mode" on page 41.)
6. Highlight **Save** and press **OK**.

Changing the Contrast

To adjust the contrast on the phone's display:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Contrast** and press **OK**.
4. Highlight a contrast setting and press **OK**.

Selecting a Language

To select the language in which your phone will display menu items:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Display** and press **OK**.
3. Highlight **Language** and press **OK**.
4. Highlight **English** or **Spanish** and press **OK**.


Tip!

If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Care at 1-888-211-4PCS (4727).

Accessing the Security Menu

You must enter your lock code to view the Security menu. If you forget your lock code, try using the last four digits of your Social Security number, the last four digits of your Sprint PCS Phone Number or 0000.



To access the Security menu:

1. From the main menu, highlight **Settings** and press .
2. Highlight **Security** and press .
3. Enter your lock code.

Locking Your Phone


When your phone is locked, you can only receive incoming calls or make calls to 911 or special numbers.

To lock your phone:

1. From the **Security** menu, highlight **Lock Phone** and press .
2. Highlight **Lock Now** and press .


Unlocking Your Phone

To unlock your phone:

1. Highlight **Unlock** and press .
2. Enter your lock code.

Changing the Lock Code




To change your lock code:

1. From the **Security** menu, highlight **Change Lock** and press .
2. Enter your new lock code.
3. Re-enter your new lock code.

Using Special Numbers



You can save four special numbers in addition to your normal Internal Phone Book entries (they can be the same number). You can make calls to special numbers even when your phone is locked or restricted.

To add or replace a special number:

1. From the **Security** menu, highlight **Special #s** and press .
2. Highlight an entry location and press .
3. Enter or replace the special number.
4. Highlight **Ok** and press .

Erasing the Internal Phone Book



To erase all the names and phone numbers in your Internal Phone Book:

1. From the **Security** menu, highlight **Erase PhoneBook** and press .
2. If you are certain you want to erase the entire contents of the Internal Phone Book, highlight **Yes** and press .

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Internal Phone Book, Call History, Scheduler and Messages are not affected.

To reset your phone:

1. From the **Security** menu, highlight **Reset Phone** and press .
2. If you are certain you want to reset your phone, highlight **Yes** and press .

Note:

There are no Speed Dial options associated with special numbers.

Selecting a Call Answer Mode

To answer calls when your phone is open by pressing any key:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Setup** and press **OK**.
3. Highlight **Call Answer** and press **OK**.
4. To select an option, highlight it and press **OK**.
 - ▶ **Flip/Digits + OK** to answer the phone by opening the Flip or by pressing **OK** or any digit if the Flip is already open.
 - ▶ **OK Only** to answer calls only when you press **OK**.

Selecting an Auto Answer Mode

To answer calls when your phone is connected to a Hands-Free Car Kit:

1. From the main menu, highlight **Settings** and press **OK**.
2. Highlight **Setup** and press **OK**.
3. Highlight **Auto Answer** and press **OK**.
4. To select an option, highlight it and press **OK**.
 - ▶ **Off** to answer the phone using normal operation when it is connected to a Hands-Free Car Kit.
 - ▶ **Car Kit** to answer calls automatically after three rings when it is connected to a Hands-Free Car Kit.
Remember, your phone will answer calls even if you are not present.

13

Using the Voice Services of Your Sprint PCS Phone

In This Section

- ▶ **Using Voice Activated Dialing**
 - ▶ **Recording Memos**
 - ▶ **Playing Memos**
 - ▶ **Erasing Memos**
-

This section explains the features associated with your phone's Voice Services. The easy-to-follow instructions explain how to make calls and record memos or conversations.

Note:

Record Voice Dial tags in a quiet environment and without the aid of an accessory (for example, a headset or hands-free car kit).

Using Voice Activated Dialing

You can use a Voice Dial tag to automatically dial a phone number in your Internal Phone Book. Your phone can store up to 50 Voice Dial tags. (To create a Voice Dial tag, see “Adding a New Internal Phone Book Entry” on page 74 or “Editing an Internal Phone Book Entry’s Phone Number” on page 78.)

To use a Voice Dial tag to call a phone number:

1. Press the Voice Services key on the side of your phone.
2. Follow the voice prompt and say the entry’s Voice Dial tag into your phone’s microphone. Your phone will then automatically dial the Phone Book entry that matches the voice dial tag.

Recording Memos

To record a conversation during a phone call:

- ▶ Press the Voice Services key on the side of your phone.


To end the recording of your conversation:

- ▶ Press the Voice Services key again.

To record a memo:

- ▶ Press and hold the Voice Services key on the side of your phone



- or -

1. From the main menu, highlight **Voice Services** and press .

2. Highlight **Voice Memo** and press .

3. Highlight **Record** and press .

To end the recording of your memo:






- ▶ Highlight **Stop** and press  or press .

Note:

Your phone can store a total of four minutes of memos.




Memo Options

To play the memos you have recorded:

1. From the main menu, highlight **Voice Services** and press .
 2. Highlight **Voice Memo** and press .
 3. Highlight **Play List** and press .
 4. Highlight a memo and press .
 5. To select an option, highlight it and press .
- ▶ **Play** to hear the memo.
 - ▶ **Erase** to delete the memo.
 - ▶ **Edit Title** to change the memo’s title (the default is the date and time the memo was recorded or the phone number of the call you were on).

Changing the Voice Setup

To change the Voice Dialing setting for your phone:

1. From the main menu, highlight **Voice Services** and press .
 2. Highlight **Voice Setup** and press .
 3. To select an option, highlight it and press .
- ▶ **Manual** to activate voice dialing when you press the Voice Services key on the side of your phone.
 - ▶ **Auto** to activate voice dialing when you open the phone.
 - ▶ **Disable** to disable voice dialing.

Using Call Screening

When it is connected to a Hands-Free Car Kit, your phone can announce who is calling you. When call screening is enabled and someone from your Internal Phone Book and for whom you have recorded a Voice Dial tag (see “Editing an Internal Phone Book Entry’s Phone Number” on page 78) calls, your phone plays your Voice Dial tag.

To enable or disable call screening:

1. From the main menu, highlight **Voice Services** and press **OK**.
2. Highlight **Call Screen** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **Enable** to activate call screening.
 - ▶ **Disable** to deactivate call screening.

Erasing All Memos

To erase all memos:

1. From the main menu, highlight **Voice Services** and press **OK**.
2. Highlight **Erase All Memos** and press **OK**.
3. Highlight **Yes** and press **OK**.

Erasing All Voice Dial Tags

To erase all of your Voice Dial tags:

1. From the main menu, highlight **Voice Services** and press **OK**.
2. Highlight **Erase All Dials** and press **OK**.
3. Highlight **Yes** and press **OK**.

Note:

To erase individual memos, see “Memo Options” on page 101.

14

Experiencing the Sprint PCS Wireless WebSM

In This Section

- ▶ **The Sprint PCS Wireless Web**
 - ▶ **The Sprint PCS Wireless Web Browser**
 - ▶ **Sprint PCS Wireless Web Mail, AOL Instant MessengerSM Service and Sprint PCS Wireless Web Short Mail**
 - ▶ **Setting up a Sprint PCS Wireless Web Connection**
 - ▶ **Accessing Sprint PCS Wireless Web Updates**
-

By now you’ve discovered the great features that come with your Sprint PCS Phone™. Now it’s time to experience the Sprint PCS Wireless Web. Let the adventure begin.

Note:

Sprint PCS Wireless Web service will not work when roaming off the Sprint PCS Nationwide Network and may not be available in select affiliate areas.

The Sprint PCS Wireless Web


With the Sprint PCS Wireless Web and your wireless Internet-ready phone, you have access to the many wireless features:

- ▶ **The Sprint PCS Wireless Web Browser** allows you to view specially-designed text versions of popular web sites.
- ▶ **Sprint PCS Wireless Web Mail** lets you send and receive e-mail quickly and easily and ensures you will never miss an important e-mail again.
- ▶ **AOL Instant Messenger Service** lets you keep in touch with family and friends via two-way instant messaging.
- ▶ **With Sprint PCS Wireless Web Short Mail**, you can use a person's Sprint PCS Phone Number to send instant text messages from your Internet-ready Sprint PCS Phone to their Internet-ready Sprint PCS Phone – and they can send messages to you.
- ▶ **Sprint PCS Wireless Web Connection** allows you to connect to the Internet or your company's network with a laptop PC or hand-held computing device and a Sprint PCS Wireless Web Connection™ Kit.
- ▶ **Sprint PCS Wireless Web Updates** let you receive daily information updates, including weather, stock quotes and sports scores at the time you choose.

The Sprint PCS Wireless Web Browser

Your phone comes equipped with a MiniBrowser, which allows you to access up-to-the minute information through the Sprint PCS Wireless Web.



You can view specially-designed text versions of popular Internet sites. Browsing the Sprint PCS Wireless Web using your phone is different than using a home computer because the amount of information is reduced (sites usually display only their most critical aspects) and most of the graphics have been removed.

The MiniBrowser connects to the Internet by placing a call. Note that  appears on the display whenever a call is in progress, just as with a regular voice call. Service charges vary depending on your service option.

Launching a Sprint PCS Wireless Web Browser Session

Launching the Browser

To launch the Sprint PCS Wireless Web Browser:

- ▶ Press the Mouse Key right in Standby mode.
- or -
- 1. From the main menu, highlight **Wireless Web** and press .
- 2. Highlight **Launch Browser** and press .

The first time you use the MiniBrowser, you'll be prompted to enable the security feature. This automatic process could take 3-6 minutes to complete and it occurs just once. When the process is complete, you're ready to start using the Sprint PCS Wireless Web.

Following the security setup, you'll see the Sprint PCS Wireless Web Home Page. This is the main page for the MiniBrowser and it gives you access to all the sites in the Sprint PCS Wireless Web. The next time you use the MiniBrowser, you may not see the home page at first because the MiniBrowser will display the page you were viewing when you last exited the MiniBrowser.



Note:
The Sprint PCS Wireless Web Home page is subject to change.

The Sprint PCS Wireless Web Home Page

You may notice that sometimes the MiniBrowser will launch without placing a call. This is because the phone stores recently viewed pages in its memory cache. The MiniBrowser will connect automatically when you access a page that's not stored in the cache.

If the phone has been inactive for awhile and a new wireless Internet site has not been requested, the MiniBrowser will automatically disconnect. The MiniBrowser will remain active – only the connection will end. The MiniBrowser will automatically reconnect when you go to a wireless Internet site that's not stored in the phone's memory cache. For this reason, you may find that you are billed for several network connections within a single session. This is normal and is designed to minimize airtime charges.

Web Guard


The Web Guard requires you to take an extra step when you launch or exit the MiniBrowser. To change your Web Guard setting:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Web Guard** and press **OK**.
3. To select an option, highlight it and press **OK**.
 - ▶ **To Start** to require an extra step when launching the MiniBrowser.
 - ▶ **None** to disable the Web Guard.
 - ▶ **To End** to require an extra step when exiting the MiniBrowser.
 - ▶ **Both** to require an extra step when launching or exiting the MiniBrowser.

Using the Sprint PCS Wireless Web Browser

Using the MiniBrowser is easy once you've learned a few basics. Here are some tips for navigating the Sprint PCS Wireless Web:

Softkeys

The bottom line of the MiniBrowser contains a row of softkeys. These are your main controls for getting around. To activate a softkey, press the Mouse Key left or right to highlight the desired softkey, then press .


Depending on the wireless Internet site you're using, the softkeys change names and functions. Some softkeys are always available and give you access to special features:

- ▶ **Home** accesses the Sprint PCS Wireless Web Home Page.
- ▶ **Mark** creates a bookmark for the current page.
- ▶ **Help** displays help text.

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some wireless Internet sites. Use the Mouse Key to scroll line by line or the volume control keys on the side of your phone to scroll one page at a time.

Selecting

Once you've learned how to activate softkeys, you can start navigating wireless Internet sites. Select on-screen items by using the Mouse Key to point the cursor (>) at the desired item, then activate the desired softkey by pressing . You'll find that the left softkey is used primarily for selecting items.

If the items on a page are numbered, you can also use your keypad (number keys) to select an item.


Links, which appear **[in brackets]**, allow you to jump to different wireless Internet sites, select special functions, or even place phone calls. Select links by selecting the link and then activating the appropriate softkey, which is usually (but not always) the left softkey.

Going to a Wireless Internet Site

From the Sprint PCS Wireless Web Home Page, you can go to a wireless Internet site simply by selecting the desired site name and activating the **OK** softkey. Note that the list of wireless Internet sites extends beyond one page. Select **More...** to see additional site listings.

To access a site that does not appear on the home page, use the **Go To...** function (the tenth item on page 2 of the Sprint PCS Wireless Web Home Page). You'll be required to enter the URL (site address) for the site you want to visit.

Going Back a Page

- ▶ Press .

Going Home

To return to the Sprint PCS Wireless Web Home Page:

- ▶ Highlight the **Home** softkey and press .
- or -
- ▶ Press and hold .

Entering Text

Some wireless Internet sites require that you enter text using your phone's keypad. See "Selecting a Character Input Mode" on page 41.

Note:

Only specially-designed wireless Internet sites are available via the "Go To" function.

Note:

When using the "Go to..." option, it is not necessary to enter "http://" before the site name. Only HTML and WML sites are accessible.

Tip:

The tenth item in a numbered list may be selected by pressing the 0 (zero) key on your phone's keypad, even though the number 0 doesn't appear on screen.

Note:

Some pages cannot be bookmarked.

Bookmark availability is determined by web site developers.

Note:

Bookmarking a page does not store the contents, just its address.

Creating a Bookmark

Bookmarks allow you to store the address of favorite wireless Internet sites for easy access at a later time.

To create a bookmark:

1. Go to the page you want to mark.
2. Highlight the **Mark** softkey and press **OK**. When a page has a title, it is automatically used for the name of the bookmark. If you want, you can change the name.
3. Highlight **OK** and press **OK** to save the name and add the page to your list of bookmarks. A message appears confirming the bookmark was added to the list.
 - ▶ The new bookmark is added to your bookmark list.
4. Highlight **OK** and press **OK** to return to the screen that you marked and resume navigation within the Sprint PCS Wireless Web MiniBrowser.

Finding a Bookmark

To access a bookmark:

1. Highlight **My Wireless Web** from the Home Page and press **OK**.
2. Highlight **Bookmarks** and press **OK**.
3. Highlight the bookmark you want to display and press **OK**.

Deleting a Bookmark

1. From the bookmark list, highlight the bookmark you want to delete.
2. Highlight the **ERASE** softkey and press **OK**.
3. To delete the bookmark, highlight the **ERASE** softkey and press **OK**.

The Browser Menu

The Browser Menu contains several special functions. To access the Browser Menu, highlight the **Help** softkey and press **OK**.

- ▶ **Reload** to reload the current wireless Internet site.
- ▶ **Home** to access the Sprint PCS Wireless Web Home Page.
- ▶ **Bookmarks** to display your list of bookmarked Internet sites.
- ▶ **Mark Site** to create a bookmark for the current wireless Internet site.
- ▶ **About Phone.com** to display information about the Phone.com browser.
- ▶ **Advanced...** to display advanced options for your Sprint PCS Wireless Web Browser. (You should only use when instructed by Sprint PCS Customer Care.)


Ending a Browser Session

To end a browser session and disconnect from the Sprint PCS Wireless Web, press **END PAGE**.

Troubleshooting

If you're having trouble using the Sprint PCS Wireless Web MiniBrowser, use the following troubleshooting guide:

Problem: You can't escape from a particular site.

Recommendation: Go to the Sprint PCS Wireless Web Home page using the arrow keys to highlight the Home softkey, then press .

Problem: You continue to receive errors when using a certain site.

Recommendation: Try again later. Sites are sometimes temporarily inaccessible due to high traffic. If the problem persists, there may be a problem with the site.

Problem: The MiniBrowser appears to be malfunctioning or stops responding.

Recommendation: Reset the MiniBrowser by going to the Browser Menu and selecting the "Restart" option. If that doesn't work, turn your phone off then on again. If that also fails, try removing the battery and then replacing it.

If none of these solutions work, please contact Sprint PCS Customer Care.

Problem: An error message says that my phone is not yet registered for Sprint PCS Wireless Web services.

Recommendation: Sprint PCS Wireless Web services can take longer to activate than voice services. Please try again later. If the problem persists for more than one day, please contact Sprint PCS Customer Care.

Problem: The message "Service Not Available" appears.

Recommendation: Your phone can't acquire a signal or you are in an area that does not yet support Sprint PCS Wireless Web services. If possible, move to an area that supports Sprint PCS Wireless Web services. If you continue to receive this message, please contact Sprint PCS Customer Care.

Problem: The message "Data Server Unavailable" appears.

Recommendation: Sprint PCS Wireless Web services are temporarily unavailable for some reason. Please try again later. If this problem persists, please contact Sprint PCS Customer Care.

Problem: The message "IP Address Missing" appears.

Recommendation: Your phone's factory settings have been altered. Please contact Sprint PCS Customer Care for assistance.

Sprint PCS Wireless Web Mail

With Sprint PCS Wireless Web Mail, you can set up a Sprint PCS e-mail account at no additional charge and perform many of the typical e-mail functions from your Sprint PCS Phone that you can from your personal computer at www.sprintpcs.com. Or if you prefer, you can access other select e-mail providers, including America Online.®

To set up and use your Sprint PCS Wireless Web Mail:

1. Highlight **Wireless Web** and press **OK**.
2. Highlight **Launch Browser** and press **OK**.
3. If the Sprint PCS Wireless Web Home page is not displayed, highlight the **Home** softkey and press **OK**.
4. Select **Messaging** and press **OK**.
5. Select **Sprint PCS Mail** and press **OK**.
 - ▶ If you are a first-time user, select **Signup** and press **OK**. Then, follow the prompts to set up your Sprint PCS Wireless Web account. A user name and password must also be established.
6. To view your messages, select **Inbox** and press **OK**.
7. Select the message you want to read and press **OK**.
8. After you have read the message, you can select a quick action at the end of the message (Erase, Reply, Reply All or Next Message) or select the **MENU** softkey for a full list of options.

AOL Instant Messenger Service

The AOL Instant Messenger Service lets you keep in touch with family and friends via two-way instant messaging. Simply type a message using your Sprint PCS Phone or personal computer, send it off to friends and family on your Buddy List®, and they'll receive your message in an instant. Messages can be sent from Sprint PCS Phone to Sprint PCS Phone, personal computer to Sprint PCS Phone and Sprint PCS Phone to personal computer. When you receive a new message, you will be informed by a Sprint PCS Wireless Web Alert – even when you are not logged on to the Sprint PCS Wireless Web.

To sign up for AOL Instant Messenger service, visit the AOL Instant Messenger page from your personal computer at www.sprintpcs.com. Or visit www.aol.com and register for an AOL Instant Messenger screen name and password by downloading the software as instructed. You do not have to be an AOL member to utilize this service.

To access AOL Instant Messenger from your Sprint PCS Phone:

1. Highlight **Wireless Web** and press **OK**.
2. Highlight **Launch Browser** and press **OK**.
3. If the Sprint PCS Wireless Web Home page is not displayed, highlight the **Home** softkey and press **OK**.
4. Select **Messaging** and press **OK**.
5. Select **AOL IM** and press **OK**.
6. When the AOL Instant Messenger screen is displayed, highlight the **OK** softkey and press **OK**.
7. Enter your AOL Instant Messenger screen name and press **OK**. (Use the screen name you created when you signed up for the AOL Instant Messenger Service.)
8. Enter the password associated with your screen name and press **OK**. The AOL Instant Messenger menu is displayed.

Sprint PCS Wireless Web Short Mail

Sprint PCS Wireless Web Short Mail is perfect for those instances when you need to send someone a message, but don't have their e-mail address or they're not on your AOL Instant Messenger Buddy List. With Sprint PCS Wireless Web Short Mail, you can use a person's Sprint PCS Phone Number to send instant text messages from your Internet-ready Sprint PCS Phone to their Internet-ready Sprint PCS Phone — and they can send messages to you. When you receive a new message, you'll automatically be notified with a Sprint PCS Web Alert.

To send a Short Mail message:

1. Highlight **Wireless Web** and press .
2. Highlight **Launch Browser** and press .
3. If the Sprint PCS Wireless Web Home Page is not displayed, highlight the **Home** softkey and press .
4. Select **Messaging** and press .
5. Select **Short Mail** and press .
6. Select **Compose** and press .
7. Enter a Sprint PCS Phone Number and press .
8. Select **Type Msg** (to enter a message up to 100 characters), **Pre-Set Msgs** (to select a preset message) or **Icons** and press .
9. Enter your text or select a preset message or icon and press .
10. To send the message, select the **SEND** softkey and press .

Signing Up for Sprint PCS Wireless Web Updates

With Sprint PCS Wireless Web Updates, you can have the Internet-based information sent directly to your Sprint PCS Phone at the times you choose. When you select the Sprint PCS Wireless Web option, up to 50 updates can be sent to your phone each month at no additional charge.

To select the Internet-based information you want sent to your Sprint PCS Phone:

1. From your computer, log on to the Internet.
2. Go to the site from which you want to receive information. A few of the sites you can visit are America Online®, amazon.com®, eCompare!®, ebay®, FoxSports.com® and FTD.com®. (The location where you request updates within each site will vary.)
3. Where indicated on the site, input your Sprint PCS 10-digit phone number followed by "@messaging.sprintpcs.com." For example: 5551234567@messaging.sprintpcs.com.

Upon completing the registration process, you should begin receiving your updates on your Sprint PCS Phone as requested.

Setting up a Sprint PCS Wireless Web Connection

Getting Started

Your wireless Internet-ready Sprint PCS Phone allows you to connect to a laptop PC, hand-held or palm-sized computing device to send and receive e-mail, access the Internet or your company's network and more, without searching for a wall-mounted telephone jack. In just three steps, you can use your connectivity:

1. First, you'll need a Sprint PCS Wireless Web™ Connection Kit (sold separately). For purchase information, see page 123.
2. Connect your laptop PC to your Sprint PCS Phone by using the serial data cable. The cable adapter will connect to a hand-held or palm-sized computing device.
3. Finally, take a few minutes to install the Sprint PCS DialerSM software onto your computer using your CD.

For complete details on how to install and use this software, refer to the user guide in the Sprint PCS Wireless Web Connection Kit.

Placing a Call

To place a call while you're connected to the Sprint PCS Wireless Web:

1. First, make sure the cable is connected properly.
2. Open the Sprint PCS Dialer software or application on your computer and place the call.
 - ▶ The phone displays the number your computer is calling and a "connecting" message is displayed.
 - ▶ Once the call successfully connects, your phone's display shows you information on the status of the data call.

Receiving Sprint PCS Wireless Calls

The most popular use for the Sprint PCS Wireless Web Connection is placing outgoing data/fax calls. But you can also set up your Sprint PCS Phone to receive (host) data and fax calls. Because each phone model is different, the Sprint PCS Wireless Web Connection Kit doesn't include instructions for how to set up your phone to receive data and fax calls. Here's the procedure to set up your Sprint PCS Phone to receive a (mobile-terminated) data or fax call:

1. From the main menu, highlight **Wireless Web** and press **OK**.
2. Highlight **Connection** and press **OK**.
3. Highlight **Data Only** or **Fax Only** and press **OK**.
4. Once you've received the incoming data/fax call, you may want to return the phone to its normal state by disabling incoming data/fax calls and returning to voice mode.

Using Special Features During a Sprint PCS Wireless Web Call

Your phone gives you the ability to use special features while you're on a Sprint PCS Wireless Web call. They are outlined below:

- ▶ **Caller ID:** Just like your phone stores regular Caller ID numbers, it also stores the numbers of incoming Sprint PCS Wireless Web Connection calls. To distinguish between the two types of calls, "Data" or "Fax" displays along with the number of the caller when you view your Caller ID records.
- ▶ **Call Waiting:** If someone tries to reach you while you're connected to the Sprint PCS Wireless Web, your phone behaves like it is turned OFF. Depending on your service, callers may get your voicemail. Call Waiting is automatically deactivated whenever you place or receive a Sprint PCS Wireless Web Connection call.

Note:

You will not need to install the Sprint PCS Dialer for Palm or HPC/Windows CE.

Note:

The phone must be on a digital network to send or receive data and faxes.

Note:

Caller ID is not available on Sprint PCS Wireless Web Browser calls.

- ▶ **Accessing features:** You can still access most of your phone's features while you're connected to a Sprint PCS Wireless Web Connection Call. You can navigate the phone's menu system to change or view your phone's features or phone book entries. You can also read messages or view the Caller ID records that you received before placing the call.

Ending a Sprint PCS Wireless Web Call

It's important to note that some of the normal ways to end a call won't work with the Sprint PCS Wireless Web Connection calls. You should always close the connection through the application on your computer. Your phone will then return to Standby mode.

Although you can end a Sprint PCS Wireless Web Connection call by disconnecting the data cable or turning off your phone, this may disrupt your computer.

15

Selecting Your Accessories

In This Section

- ▶ **Overview of Available Accessories for This Phone**

- ▶ **How to Order**
-

We offer a variety of accessories for your new Sprint PCS Phone™. Choose from chargers, batteries and hands-free devices – all designed to give you more flexibility and convenience.

Accessory Options

Standard Battery

The standard battery provides approximately 150 minutes of continuous talk time in digital mode (70 minutes in analog mode) and approximately 150 hours of continuous standby time in digital mode (16 hours in analog mode). The battery charges in about three hours using any of the charging accessories available with this phone.

Extended Battery

The extended battery provides approximately 345 minutes of continuous talk time in digital mode (125 minutes in analog mode) and 280 hours of continuous standby time in digital mode (26.5 hours in analog mode). The battery charges in about 5.5 hours using any of the charging accessories available with this phone.

Cigarette Lighter Adapter

You can charge your phone (even during a call) in your vehicle using the cigarette lighter adapter.

Portable Hands-Free Car Kit

Allows you to operate your phone hands-free so you can drive safely. This accessory connects to your car's cigarette lighter port and does not require installation. It also charges the phone's battery.

Travel Charger

Compact and lightweight, this is a convenient way to charge your phone while on the road.

Sprint PCS Wireless Web™ Connection Kit

Lets you link your phone to a laptop PC, hand-held or palm-sized computing device to send and receive e-mail messages and browse the Internet. Includes serial data cable, cable adapter, CD-ROM (with software) and user guide. Designed for Microsoft® Windows 95, 98, NT, CE and Palm® operating systems.

Sprint PCS Wireless Web Connection Card Kit

This multi-device kit enables socket and/or PC card slot connection to the PCMCIA slot – simplifying the connection and expanding the number of available peripherals by freeing up the serial port for fax or printer use. This kit contains Sprint PCS Dialer software, a serial data cable and a cable adapter to connect your Sprint PCS Phone to your mobile computing device. The kit contains all the components necessary to connect laptops, Windows CE devices and Macintosh portables.

How to Order

Most Sprint PCS Accessories found at local Sprint PCS Centers can also be purchased through the Sprint PCS Accessory HotlineSM by calling 1-800-974-ACC1 (2221) or by dialing **# A C C** from your Sprint PCS Phone. Next day delivery is offered in select areas. You can also visit our web site at www.sprintpcs.com.

Knowing Performance and Safety Guidelines

In This Section

- ▶ **Getting the Most Out of Your Reception**
 - ▶ **Maintaining Safe Use and Access to Your Phone**
 - ▶ **Caring for the Battery**
 - ▶ **Acknowledging Special Precautions and the FCC Notice**
-

Part of getting the most out of your Sprint PCS Phone™ is knowing where and how it works at optimum efficiency. This section outlines performance and safety guidelines that ensure you experience the full quality your Sprint PCS Phone was designed to give you.

Getting the Most Out of Your Reception

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal.

If you're inside a building, being near a window may give you better reception.

Understanding Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is on, it periodically rechecks service availability or you can check yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to Standby mode.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your Sprint PCS Phone complies with updated NCRP standards described below. To further limit RF exposure, you can limit the duration of your calls and operate your phone in the most power-efficient manner.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Emergency Calls

IMPORTANT!

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies).

You may wish to dial a number other than 911 including "0" or a pre-programmed local number to a particular emergency response department. To save or edit customized emergency numbers, see "Using One-Touch/Two-Touch Speed Dialing" on page 33 or "Using Special Numbers" on page 97.

Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks. Check with local service providers.

Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- ▶ Hold the phone with the antenna up and over your shoulder.
- ▶ Try not to ever hold, bend or twist the phone antenna.
- ▶ Don't use the phone if the antenna is damaged.
- ▶ Speak directly into the mouthpiece.
- ▶ Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to a Sprint PCS Center or call Sprint PCS Customer Care for service.

Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED IN THIS SECTION MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using Your Phone While Driving

Talking on your phone while driving is illegal in some states. Even where it's not, it can divert your attention from driving. Remember that safety always comes first.

When using your phone in the car:

- ▶ Make sure you know how to use your phone and its features, such as speed dial and redial.
- ▶ When available, use a hands-free device.
- ▶ Position your phone within easy reach.
- ▶ Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.
- ▶ Do not take notes or look up phone numbers while driving.
- ▶ Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic.
- ▶ Do not engage in stressful or emotional conversations that may divert your attention from the road.
- ▶ Dial **9 1 1** to report serious emergencies. It's free from your wireless phone.
- ▶ Use your phone to help others in emergencies.
- ▶ Call roadside assistance or a special non-emergency wireless number when necessary.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Note:

For the best care of your phone, only Sprint PCS authorized personnel should service your phone and its accessories. Faulty service may void the warranty.

Note:

If you really need to use your phone while you're driving, use a headset, Speed Dialing or Voice Dialing.

Tip!

Purchase an optional Hands-Free Car Kit.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating and entertainment systems in motor vehicles. Check with the manufacturer or its representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn off your phone when in a blasting area or in other areas with signs indicating that two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn off your phone when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone or its accessories could generate sparks. Sparks could cause an explosion or a fire resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- ▶ Fueling areas such as gas stations
- ▶ Below deck on boats
- ▶ Fuel or chemical transfer or storage facilities
- ▶ Areas where the air contains chemicals or particles such as grain, dust or metal powders
- ▶ Any other area where you would normally be advised to turn off your vehicle engine

Restricting Children's Access to Your Phone

Your Sprint PCS Phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

Note:

Always turn off the phone in healthcare facilities and request permission before using the phone near medical equipment.

Note:

Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- ▶ Use only Sprint PCS-approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- ▶ In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- ▶ Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- ▶ Never dispose of the battery by incineration.
- ▶ Keep the metal contacts on top of the battery clean.
- ▶ Don't attempt to disassemble or short-circuit the battery.
- ▶ The battery may need recharging if it has not been used for a long period of time.
- ▶ It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- ▶ Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Lilon) Batteries

For safe disposal options of your LiIon batteries, contact your nearest Sprint PCS-authorized service center.

Special note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Acknowledging Special Precautions and the FCC Notice

FCC Notice

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and voids the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Note:

For safety, do not handle a damaged or leaking Lilon battery.

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint PCS supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least one inch (2.5 centimeters) from your body when transmitting. Use of non-Sprint PCS approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, please visit the FCC website at www.fcc.gov.

Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the TP5200 are:

AMPS mode (Part 22) - Head: 0.90 W/kg; Body-worn: 0.40 W/kg

PCS mode (Part 24) - Head: 0.73 W/kg; Body-worn: 0.62 W/kg

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines. FCC ID number: BEJDB520. More information on the phone's SAR can be found from the following FCC website: <http://www.fcc.gov/oet/fccid>.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint PCS Phone™ by LG (TP5200)

Serial No.:

User Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following Patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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Terms and Conditions & Warranty Information

In This Section

▶ **Terms and Conditions of Service**

▶ **Manufacturer's Warranty**

This section contains the Terms and Conditions of Services and the manufacturer's warranty for your Sprint PCS Phone™.

Terms and Conditions of Services

Thanks for choosing to connect with Sprint PCS. These terms and conditions are part of your agreement with Sprint PCS for Sprint Personal Communication Services.

For the most current version of the terms and conditions, please visit our website at www.sprintpcs.com or call Sprint PCS Customer Care at 1-888-211-4PCS, because the terms and conditions included with your Sprint PCS Phone™ may not be the most current version. If you activated Sprint PCS Services before the effective date of these terms and conditions, these terms and conditions replace and supersede any previous terms and conditions.

If you have questions about your Sprint PCS Services, call Sprint PCS Customer Care at 1-888-211-4PCS (4727) or visit our Web site at www.sprintpcs.com.

Agreement

Your agreement ("Agreement") with Sprint Spectrum L.P. and any of its affiliates doing business as Sprint PCS providing Sprint Personal Communications Services ("Services") to you is made up of these Terms and Conditions of Service ("Terms") and the Service Plan that we agree to provide you. Your "Service Plan" is described in our marketing materials, and includes the rates and features we set for that Service Plan. We use the words "we," "us," "our" or "Sprint PCS" to refer to Sprint Spectrum L.P. and its affiliates doing business as Sprint PCS in these Terms. When you activate Services or attempt to use our Services (including, without limitation, attempting to place a call on the Sprint PCS Network or off the Sprint PCS Network when roaming, including "911" or similar calls), you accept the Agreement.

Provision of Service

Your purchase of Sprint PCS phones or other equipment does not mean that we must provide Services to you. We may decide not to provide Services to you for any lawful reason. We may request that you provide us with any information we reasonably require to determine whether you qualify for Services. Services in some areas are managed and provided under contract with Sprint PCS by independent affiliates with access to the Sprint PCS Network. Some Services may not be available or may operate differently in certain affiliate markets.

Credit Verification

You must have and keep satisfactory credit to receive and continue to receive Services. We will verify your credit before agreeing to provide Services to you and we may verify your credit at any time while we provide Services to you. Credit verification may include a review of credit reports that we receive from commercially available credit bureaus. We may require a guarantee of payment by an individual or entity approved by us. If at any time we determine, in our sole discretion, that payment for Services may not be made when due, we may suspend Services to your phone and require that you provide payment on account or a guarantee of payment before we resume Services to your phone.

Changes to Agreement

We may change this Agreement at any time (but see Service Plan). Any changes to the Terms are effective when we publish the revised terms. If you use our Services or make any payment to us on or after the effective date of the changes, you accept the changes. If you do not accept the changes, you may terminate Services (but see Termination and Changing Service Plans). For purposes of the Agreement, "use" includes keeping the right to access the Sprint PCS Network by not terminating Services. You may not modify the Agreement except for your Service Plan (see Termination and Changing Service Plans).

Service Plan

You may be eligible for a fixed length Service Plan ("Term Service Plan") or for a month-to-month Service Plan ("Non-Term Service Plan"). We determine the Service Plan for which you qualify. We may offer non-identical Service Plans to different individuals or entities. Services and coverage under some Service Plans may be more limited than available under other Service Plans. Your Service Plan sets out the charges for Services and is your Service Plan until that Service Plan is changed, you switch to a different Service Plan, or your Services terminate. Your Service Plan may require that you make a deposit, prepayment, or a series of deposits or prepayments, or be subject to an account spending limit, before Services are activated or maintained.

Changing Service Plans

If you are on a Non-Term Service Plan, you may change to a different Service Plan for which you qualify. Any change is effective at the start of your next full invoicing cycle unless otherwise specified by us at the time that you place your change order. If you change or add a different Service Plan or service feature and the change is effective prior to the start of your next full invoicing cycle, you will be invoiced a prorated amount. We may require a service charge for implementing any change directed by you as well as the Service Plan or optional service features you select. If you are on a Term Service Plan, your ability to change to another Service Plan may be limited and we may require you to pay a termination fee as set out in your Service Plan.

Use of Services and Equipment; Availability

You must be at least 18 years old to subscribe to our Services. We may require you to provide proof of your age and identity. If you are under 18 years old you may be eligible for certain Services that have Account Spending Limits if a person 18 years or older is also named as a subscriber on the Account. Services and equipment may not be used for any

unlawful, fraudulent or abusive purpose. By requesting Services, you agree that you will not use Services and equipment in any unlawful, fraudulent or abusive manner. You may not resell or lease Services or equipment to anyone. Services are available within the operating range of the Sprint PCS Network. Coverage and quality of Services may be affected by conditions within or beyond our control, including atmospheric, geographic, or topographic conditions. We do not guarantee that there will be no interruptions or delays in Services. Your Sprint PCS Phone™ will not accept the services of any wireless provider other than Sprint PCS (but see Roaming).

Number

We assign a phone number ("Number") to the phone or other equipment used by you on the Sprint PCS Network. We may change the Number without compensation by giving you prior notice. You do not own the Number. You may not modify the Number we program into any phone or other equipment.

Phone Activation Fee

You may be required to pay a non-refundable phone activation fee when you activate a new Number, have us switch a Number to a different phone, we activate a different phone on your existing account or your Service Plan says so. Details on any applicable phone activation fee are set out in your Service Plan or can be obtained by calling Sprint PCS Customer Care.

Charges

For most forms of wireless Service, your usage will be charged from the time you first initiate contact between your phone or other wireless device and the network until the network connection is broken, whether or not you are successful in connecting with the service with which you seek to connect, even if the connection is later broken or dropped. An exception is that you are not charged for voice calls that are not completed. You are charged for completed calls to your Number from the time shortly before the phone starts ringing until the call is terminated by either party. You will be charged peak rates for the entire duration of calls initiated during the peak time periods applicable to your Service. You will be charged off-peak rates for the entire duration of calls initiated during the off-peak time periods applicable to your Service. In addition to these usage charges, you may be charged for recurring monthly service charges, applicable local and long-distance toll charges, other usage charges, connection fees, roaming charges, directory assistance, call completion charges, optional features you select at an extra cost, and taxes and other regulatory related charges. Charges for most Services are incurred in one-minute increments, with partial minutes of use rounded up to the next highest minute. You must pay, by each invoice due date, all charges for Services provided to the Number for each phone or other equipment that our records show you activated, no matter who actually uses or has possession of the phone or other equipment at the time Services are provided.

Voice Command

Sprint PCS Voice CommandSM is an optional service that allows you to place calls by using speech recognition technology. Calls to 911 or similar emergency numbers cannot be placed through the Voice Command feature.

Airtime and applicable long distance charges for a call completed from your Number using the Voice Command feature begin when you press or activate the TALK or similar keys and end when your call is terminated by hitting the END key or by returning to the Voice Command platform. If you initiate and complete another call without leaving the Voice Command platform, a separate charge for that call will begin from the time the previous call was terminated. Airtime and applicable long distance charges will be applied to the entire length of a completed call initiated from Voice Command. Using Directory Assistance to input names into your Voice Command address book will incur additional charges. Details on charges for the Voice Command feature can be found in the marketing materials for this feature, by visiting www.sprintpcs.com or by calling Sprint PCS Customer Care.

Invoicing

Invoicing cycles are approximately 30 days in length. Invoicing cycles and dates may change from time to time. Except as otherwise provided in your Service Plan, monthly recurring charges (MRCs) are invoiced one invoicing cycle in advance. Charges for Services are usually invoiced as soon as possible after the charges accrue. We may, however, invoice you for usage and charges occurring before the invoicing cycle being invoiced, if they were not previously invoiced. If you are invoiced for usage incurred during a prior invoicing cycle, those minutes will be applied to your Service Plan minutes for the current invoicing cycle. However, if you change your Service Plan between the time the usage was incurred and the beginning of the current invoicing cycle, those minutes from the prior invoicing cycle will be charged at the rate per minute for usage over included minutes provided in the Service Plan in effect at the time the usage was incurred.

Payment

If you have authorized payment for Services or equipment by credit card or by debiting a bank account, no additional notice or consent is required before we invoice the credit card or debit the bank account for all amounts due to us or billed by us on behalf of a third party. You must promptly notify us of any change in your invoicing address or of the credit card or bank account used for payment. We reserve the right to require payment by money order, cashier's check or other secured form of payment. If we take action to receive payment beyond invoicing you for charges for Services or equipment, you must pay our costs and expenses of collection, including attorneys' fees and expenses, the fees of any collection agency and court costs. If we act as an invoicing agent for a third-party service provider, payments received are first applied to amounts due and owing to us and any remaining amounts are applied to sums due and owing to the third-party service provider. We may charge an additional fee for any check or other negotiable instrument endorsed by you and returned unpaid by a financial institution for any reason. You may be charged fees for certain methods of payment.

Late Payment Charges

Payment is past due if we do not receive it by the due date shown on your invoice. Any payment for Services and equipment not made when due accrues late charges until paid at the rate of 1.5% per month or at the highest rate allowed by law. Late charges are prorated daily for each day that payment is past due, but are not compounded monthly. Acceptance of late or partial payments (even if marked "paid in full") does not waive our right to collect all amounts that you owe us.

Disputed Charges

You must raise any dispute that you have about any charges invoiced to you within 15 days of the date of the invoice or you have accepted the invoice. You may notify us of any dispute by notifying Sprint PCS Customer Care. Calls to our sales or general business offices are not notice of a dispute. If disputed invoice procedures are described on the invoice, you must follow them.

Termination. Non-Term Service Plan.

If you are on a Non-Term Service Plan you may terminate Services at any time by giving us notice. Subject to the terms of this Agreement, we may terminate Services at any time, with or without notice. We may deactivate any Number before you receive notice of termination without liability to you. Termination by either of us may be with or without cause.

Termination. Term Service Plan.

If you are on a Term Service Plan (1) your ability to terminate Services before the end of the term is limited, (2) your ability to change to another Service Plan before the end of the term may be limited, and may result in a termination or activation fee, (3) you may be required to pay a termination fee, (4) we may not terminate Services without cause before the end of the term and (5) if we terminate Services for cause before the end of the term, you may be required to pay a termination fee. No termination fee is charged if you terminate a Term Service Plan within 14 days of activation of your Sprint PCS Phone. During the term we must give each other notice to terminate Services. At and after the expiration of the term, you may terminate Services at any time by giving us notice and we may, subject to this Agreement, terminate Services at any time, with or without notice.

Termination. General.

Regardless of whether you have a Non-Term or a Term Service Plan, we may terminate or suspend Services to you without liability (1) if you breach any provision of this Agreement (including if you fail to pay any charges for Services), or (2) if you fail to pay any charges due us for equipment or otherwise. If you promptly cure the breach, we may, but are not obligated to, reactivate Services to you. You must pay all charges for (a) Services provided before termination of a Number and (b) equipment, regardless of who terminates Services. If Services are terminated before the end of your current invoicing cycle, (i) the monthly recurring charge is not prorated to the date of termination, and (ii) you will not receive a credit or refund for any unused minutes in your Service Plan.

Account Spending Limit

If we agree to provide Services to you on an Account Spending Limit basis, we will tell you your Account Spending Limit before we start Services to your Number, or as reasonably practicable after the limit is imposed. If we require a deposit for you to establish or keep Services on an Account Spending Limit basis, we will hold the deposit as partial guarantee of payment for Services (see Deposits). Charges for Services accrue against your Account Spending Limit as they are incurred. We may charge an initial ASL start up fee. We may charge a monthly ASL service fee, in addition to your recurring monthly service charge. We may suspend Services to your Number without prior notice to you when your account balance reaches your Account Spending Limit. Services are restored when you have paid any past due balance and pay a specified minimum amount to reduce your account balance below your Account Spending Limit. We may change this minimum amount at any time upon notice to you. You may pay any past due balance and the

minimum amount by any method authorized by Sprint PCS. Call Sprint PCS Customer Care for information about authorized methods of making these payments. We may charge you a fee for calls that involve our live customer care services. If we provide Services to you on an Account Spending Limit basis, Services and coverage may be limited in certain ways. You must pay all charges for Services even if they exceed the amount of your Account Spending Limit.

Deposits

If we require a deposit for you to establish or keep Services, we will hold the deposit as partial guarantee of payment for Services. We may change the deposit amount at any time to reflect revised estimated monthly charges based upon your usage. A deposit may not be used to pay any invoice (unless it is used to pay a final invoice) or delay payment. The deposit amount, the length of time we hold the deposit and changes to the deposit amount are determined based on your credit and payment history. The rate of interest on the deposit is subject to change. We may mix deposits with our other funds. If Services are terminated for any reason, we may, without notice to you, apply your deposit toward payment of outstanding charges and return any excess to you at your last known address within 75 days after termination of Services. If the U.S. Postal Service cannot deliver the money to you and returns it to us, we will hold it for you for one year from the date of return and, during that period, we may charge a monthly servicing fee against the deposit balance. Any money held during this one-year period will not accrue interest for your benefit. You forfeit any portion of the money left after the one-year period.

Wireless Web and Voice Portal Services

Wireless Web Services are part of the Services that can be obtained through Sprint PCS. Wireless Web Services may not be immediately available in some Sprint PCS affiliate markets. Use of Wireless Web Services requires a wireless data compatible phone or certain other equipment (or both) and is subject to any memory, storage or other limitation in the phone or other equipment. The Caller ID blocking feature is not available when using Wireless Web Services. For data calls (including Wireless Web and Voice Portal calls) that are attempted, but not completed, you are charged for the time during which the network attempts to connect the call. You are charged for time spent connected to the Wireless Web or Voice Portal, including time spent browsing on the Internet or Voice Portal and reviewing or scrolling through Internet information on-line while still connected to the Sprint PCS Network. Not all Internet sites can be accessed and you may receive an error message if you attempt to access a site that cannot be accessed through Wireless Web Services. You are also charged for Wireless Web connections to review your Sprint PCS account information. Wireless Web Services and Voice Portal data calls may not be available when you are roaming off the Sprint PCS Network. Wireless Web Services are not available to you if you are on a Sprint PCS Prepaid Service Plan. If you receive Services on an Account Spending Limit basis, you may be limited in the Wireless Web and Voice Portal Services available to you. Call Sprint PCS Customer Care or visit our website at www.sprintpcs.com for availability and equipment compatibility information. Specific additional information about Wireless Web Services and Voice Portal Services, including pricing, included minutes and combining with other Service Plans, is available in our standard sales collateral for Sprint PCS Wireless Web Services and Voice Portal Services or at www.sprintpcs.com. Sprint PCS is not a

publisher of third party content that can be accessed through Wireless Web Services or Voice Portal Services. Sprint PCS is not responsible for any opinions, advice, statements, services or other information is provided by third parties and accessible through Wireless Web Services or Voice Portal Services. Neither Sprint PCS nor its vendors or licensors guarantees the accuracy, completeness or usefulness of information that is obtained through the Wireless Web Services or Voice Portal Services. You are responsible for evaluating such content.

Taxes and Other Regulatory Related Charges

We invoice you for taxes, fees and other charges levied by federal, state or local authorities, or foreign government on Services. We also assess charges associated with regulatory mandates and obligations, such as Universal Service and Enhanced 911 service. If you claim any tax exemption, you must provide us with a valid tax-exempt document. Any tax exemption applies only from the date we receive a valid tax-exempt document.

Roaming

Calls made outside of your Home Service Area and outside of the Sprint PCS Network are "roaming" calls. Your Sprint PCS phone is specifically designed and engineered to work only on the Sprint PCS Network. It works on another CDMA PCS provider's system only when a roaming agreement is in place between Sprint PCS and the other provider. If your Sprint PCS Phone is a dual-mode phone, it works on both a CDMA PCS provider's system (in addition to the Sprint PCS Network) and a wireless analog telecommunications provider's system only when roaming agreements are in place between Sprint PCS and the other providers. If we do not have a roaming agreement in place, you may be able to place roaming calls "manually" by using a valid credit card. If there is a gap or other

interruption of coverage within a Sprint PCS coverage area that prevents connection with the Sprint PCS network and your dual-mode phone is set to roam automatically when outside Sprint PCS coverage, you may incur roaming fees within a Sprint PCS coverage area. Certain features are not available when roaming. Roaming rates may be different from and higher than the rates you pay for calls within your Sprint PCS Home Service Area and on the Sprint PCS Network. Roaming charges are invoiced according to the practices of the roaming service provider. When roaming, you are subject to the limitation of liability provisions and other applicable rules imposed by the roaming service provider.

Interruption of Service

We may give credit for a continuous interruption of Services for more than 24 hours on a case-by-case basis. Interruptions caused by your negligent or willful actions, or by failure of equipment or service not provided by us, or by causes beyond our reasonable control, do not qualify for credit. We may provide you with an airtime credit of one minute for a call that is disconnected because of transmission limitations caused by atmospheric, geographic or topographic conditions and that you redial within one minute of disconnection. You must notify us within 24 hours of the disconnection to request credit.

Phones and Other Equipment

Phones and other equipment may be purchased and returned as provided in the purchase documents. We are not the manufacturer of the phones or other equipment. The only warranties on the phones or other equipment are any limited warranties extended by the manufacturers. We have no liability in connection with the phones and other equipment or for the manufacturers' acts or omissions.

Lost or Stolen Equipment

If your phone or other equipment is lost or stolen, you must notify us by calling Sprint PCS Customer Care. You are responsible for all charges for Services provided to the Number for the lost or stolen equipment before you notify us of the loss or theft. We will deactivate Services to the Number upon notification to us of any loss or theft. You may be required to provide evidence of the loss or theft (for example, a police report or sworn statement). If the equipment is later found, we may require that you exchange it for another phone or other equipment before we reactivate Services (if we do reactivate Services), as well as require you to pay a reactivation fee. We will deactivate Services to any Number without prior notice to you if we suspect any unlawful or fraudulent use of the Number. You agree to cooperate reasonably with us in investigating suspected unlawful or fraudulent use.

Caller ID

If you do not want people you call to get the Number assigned to your phone, you must call Sprint PCS Customer Care for information about automatic Caller ID blocking. The Number assigned to your phone can be blocked on a per-call basis by dialing *67 + Destination Number + OK, but Caller ID delivery resumes on the next call you make. Caller ID display on incoming calls to your Number depends on receiving the information from the calling party.

TTY Access

ATTY (also known as TDD or Text Telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone. It is not possible to use your phone with a TTY.

Pay-Per-Call Service

We will not complete calls from your Number to 900, 976 and similar numbers for pay-per-call services.

International Calling

You may be limited in the international destinations that you can call with Services. You should contact Sprint PCS Customer Care for information about international destinations that you cannot call.

Limitation of Liability

Except as otherwise provided in this section, our sole liability to you for any loss or damage arising out of providing or failing to provide Services (including mistakes, omissions, interruptions, delays, errors, or defects) does not exceed (1) in cases related to a specific piece of equipment, the prorated MRC for Services to the piece of equipment during the affected period, or (2) in cases not related to a specific piece of equipment, the prorated MRCs for Services to you during the affected period. Neither we nor our vendors, suppliers or licensors are liable for any damage arising out of or in connection with:

- a) any act or omission of any telecommunications service or other service provider other than us;
- b) any directory listing;
- c) any dropped calls or inability to place or receive calls;
- d) any interruption of Services, including interruptions caused by equipment or facilities failure or shortages, transmission limitations or system capacity limitations;
- e) traffic or other accidents, or any health-related claims allegedly arising from the use of Services, phones, equipment or accessories used in connection with the Services;

f) the use of Sprint PCS Wireless Web Services, including the accuracy or reliability of any information obtained from the Internet using Sprint PCS Wireless Web Services or from Voice Portal Services, or Internet services, content or applications not supported by Sprint PCS;

g) any late or failed message delivery;

h) any interruption or failure of 911 or E911 emergency services or identification of the Number, address or name associated with any person accessing or attempting to access emergency services from your phone;

i) the installation or repair of any products or equipment by parties who are not our authorized employees or agents;

j) events due to factors beyond our control, including acts of God (including, without limitation, weather-related phenomena, fire or earthquake), war, riot, strike, or orders of governmental authority;

k) any act or omission of any third party or independent contractor that offers products or services in conjunction with or through the Services, or

l) your negligent or intentional act or omission.

NO CONSEQUENTIAL OR OTHER DAMAGES

UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR IN CONNECTION WITH PROVIDING OR FAILING TO PROVIDE SERVICES, PHONES OR OTHER EQUIPMENT USED IN CONNECTION WITH THE SERVICES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES. THIS SECTION SURVIVES TERMINATION OF THIS AGREEMENT.

Indemnification

You indemnify and defend us, our partners, directors, officers, employees and agents from and against any claim, action, damage, liability and expense arising out of or in connection with: (1) your acts or omissions that occur in connection with your use of the Services or equipment used in connection with the Services, and (2) any communications you make or receive using the Services. This indemnification extends to and includes any attorney’s fees and costs incurred by us arising from any actions or claims to which this indemnification applies, or from the contesting of the applicability of this provision. This section survives termination of this Agreement.

ARBITRATION OF DISPUTES

ANY CLAIM, CONTROVERSY OR DISPUTE, WHETHER SOUNDING IN CONTRACT, STATUTE, OR TORT, INCLUDING FRAUD, MISREPRESENTATION, OR ANY OTHER LEGAL THEORY, RELATED DIRECTLY OR INDIRECTLY TO THE SERVICES, WHETHER BETWEEN THE COMPANY AND THE CUSTOMER OR BETWEEN THE COMPANY OR THE CUSTOMER, ON THE ONE HAND, AND EMPLOYEES, AGENTS OR AFFILIATED BUSINESSES OF THE OTHER PARTY, ON THE OTHER HAND, SHALL BE RESOLVED BY ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THE QUESTION OF WHETHER A CLAIM IS SUBJECT TO ARBITRATION.

A single arbitrator engaged in the practice of law will conduct the arbitration under the rules of the American Arbitration Association. The arbitrator will be selected in accordance with AAA procedures from a list of qualified people maintained by the AAA. All expedited procedures prescribed by the AAA rules will apply, and each party will bear their own costs and attorney’s fees.

No discovery will be permitted, except that the parties will exchange, thirty days prior to the hearing on their dispute, all documents to be submitted to the arbitrator, including any reports or summaries, and a list of the names and addresses of those persons to be called to testify. Following exchange of this information, the parties may agree to waive a hearing.

The arbitrator will have authority only to award compensatory damages and will not have authority to award punitive damages, lost profits, or other non-compensatory damages. The arbitrator’s decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction. The arbitrator’s decision must not contain findings of fact or conclusions of law.

If any party files a judicial or administrative action asserting a claim that is subject to arbitration and another party successfully stays such action or compels arbitration, the party filing that action must pay the other party’s costs and expenses incurred in seeking such stay or compelling arbitration, including attorney’s fees.

Notices

You may get our current address for written notice by calling Sprint PCS Customer Care. Written notice to you is sent to your last known address in our invoicing records. Written notice is deemed delivered 3 days after deposit in the U.S. mail, postage prepaid, and properly addressed. Unless required by this Agreement or Applicable Laws, (1) you may notify us by calling Sprint PCS Customer Care, and (2) we may notify you by leaving a message for you on your Sprint PCS Phone, answering machine or with your answering service. Notice addresses may be changed by giving notice as provided in this section.

Choice of Law; Jurisdiction

This Agreement is governed by and must be construed under federal law and the laws of the State of Kansas, without regard to choice of law principles. You agree to submit yourself to the personal jurisdiction of the courts in the State of Kansas.

General

If either of us does not enforce any right or remedy available under this Agreement, that failure is not a waiver of the right or remedy for any other breach or failure by the other party. Our waiver of any requirement in any one instance is not a general waiver of that requirement and does not amend this Agreement. If any part of this Agreement is held invalid or unenforceable, that part is interpreted consistent with Applicable Laws as nearly as possible to reflect the original intentions of the parties and the rest of this Agreement remains in full force and effect. Section headings are for descriptive purposes only and are not used to interpret this Agreement. You may not assign this Agreement to any other person or entity without our prior written approval. This Agreement (including any referenced documents and attachments) makes up the entire agreement between you and us and replaces all prior written or spoken agreements, representations, promises or understandings between you and us. The provisions of this Agreement that are contemplated to be enforceable after the termination of the Agreement survive termination of this Agreement. This Agreement is subject to any applicable federal and state law (collectively, "Applicable Laws"). If there is a conflict, the Service Plan (including any Term Service Plan) controls over the Terms. **The following provisions are not generally applicable and apply only to customers whose Service Plans include these terms:**

Traveling

If you are making or receiving calls outside your Home Service Area but on the Sprint PCS Network, you may be charged for Services at a "travel" rate for both outgoing and incoming traveling calls. Long distance charges may not be included in the travel rate. Traveling charges do not apply if you subscribe to a Home Rate USA plan or to both Toll-Free USA and Home Rate USA. (See Home Rate USA and Toll-Free USA for more information.) You do not have to register your Number when traveling outside your Home Service Area.

Home Rate USA

This service lets you make or receive calls from anywhere on the Sprint PCS Network at your Home Service Area airtime rates.

Toll-Free USA

This service lets you call from anywhere on the Sprint PCS Network to anywhere in the United States, Puerto Rico and the U.S. Virgin Islands and be charged at your Home Service Area airtime rates, with no additional long distance charges. If you have Home Rate USA but do not have Toll-Free USA, and if you make a long distance call outside of your defined local calling area, you are invoiced for the long distance charges.

Manufacturer's Warranty

Customer Limited Warranty

SPRINT SPECTRUM, L.P., (Sprint PCS) offers you a limited warranty that the enclosed subscriber unit (Product), including accessories in the product package, will be free from defect in material or workmanship as follows:

1. SUBSCRIBER UNIT

A. SPRINT PCS ONE (1) YEAR LIMITED WARRANTY.

For a period of one (1) year from the date of purchase, Sprint PCS will, at its option, either pay the parts and labor charges to any authorized Sprint PCS Phone™ service facility to repair or replace a defective Product (with new or rebuilt parts/replacements). After this one (1) year period, you must pay all parts, shipping and labor charges.

B. REPAIRS: For a period equal to the remainder of the original limited warranty period on an original Product or for the 180 days after the date of repair/replacement, whichever is longer, Sprint PCS will repair or replace (with new or rebuilt replacements) defective parts or Product used in the repair or replacement of the original Product under this Limited Warranty.

Proof of purchase in the form of a bill of sale or receipted invoice or warranty repair document which is evidence that the Product is within the warranty period must be presented to obtain warranty service. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Products. Transfer or resale of a Product will automatically terminate warranty coverage with respect to the Products.

This limited warranty does not cover and is void with respect to the following: (i) Products which have been improperly installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to

misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or used with accessories not supplied by Sprint PCS), abuse, accident, physical damage, abnormal operation, improper handling and storage, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature; (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) customer instruction; (vii) cost of installation, removal or reinstallation; (viii) signal reception problems (unless caused by defect in material and workmanship); (ix) damage the result of fire, flood, acts of God or other acts which are not to the fault of Sprint PCS and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses; (x) consumables (such as fuses); or (xi) any Products which have been opened, repaired, modified or altered by anyone other than Sprint PCS or a Sprint PCS authorized service center.

This warranty does not cover customer education, instruction, installation, set up adjustments, or signal reception problems.

This warranty is valid only in the United States.

USE WITH ACCESSORIES NOT SUPPLIED BY SPRINT PCS OR OTHERWISE NOT EXPRESSLY AUTHORIZED BY SPRINT PCS MAY BE DANGEROUS.

SPRINT PCS SPECIFICALLY DISCLAIMS LIABILITY, AND SHALL HAVE NO OBLIGATION TO PROVIDE TO BUYER ANY OTHER REMEDY, FOR ANY AND ALL DIRECT, INDIRECT, SPECIAL, GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF SALES, LOSS OF USE OF THE PRODUCT, OR ANTICIPATED PROFITS ARISING OUT OF

USE OF OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT), DAMAGE DUE TO IMPROPER OPERATION OR MAINTENANCE, INSTALLATION, CONNECTION TO IMPROPER VOLTAGE SUPPLY, OR ATTEMPTED REPAIR OF THE PRODUCT BY ANYONE OTHER THAN A FACILITY AUTHORIZED BY SPRINT PCS. THIS WARRANTY DOES NOT COVER PRODUCTS SOLD AS IS OR WITH ALL FAULTS, OR CONSUMABLES, (SUCH AS FUSES). THIS WARRANTY DOES NOT APPLY WHEN THE MALFUNCTION RESULTS FROM USE OF THE PRODUCT IN CONJUNCTION WITH ACCESSORIES, PRODUCTS OR ANCILLARY OR PERIPHERAL EQUIPMENT NOT SUPPLIED BY OR EXPRESSLY AUTHORIZED FOR USE BY SPRINT PCS, AND WHERE IT IS DETERMINED BY SPRINT PCS THAT THERE IS NO FAULT WITH THE PRODUCT ITSELF.

REPAIR OR REPLACEMENT, AS PROVIDED BY THE WARRANTY, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, SPRINT PCS MAKES NO OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, WITH RESPECT TO THE PRODUCTS FOR A PARTICULAR PURPOSE OR AGAINST INFRINGEMENT WITHIN THE TIME PERIOD SPECIFIED IN THE LIMITED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some States do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

For other Warranty Service Information, please call SPRINT PCS CUSTOMER CARE at 1-888-715-4590.

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